

# COLLIERVILLE POLICE DEPARTMENT

EST. 1950





**Chief of Police**

Dale Lane

**Assistant Chief**

Jeff Abeln

**Inspectors**

Mike Albonetti  
 Kenneth Rowlett  
 Ben Wardlow  
 Sean Williams

**Project Design & Management**

Liza Bryson, Associates P&D  
 Major David Townsend

**Photography**

Major David Townsend  
 Detective Jason Ducham

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*Forward Together in partnership with the businesses and residents of the Town of Collierville to provide a safe and secure environment.*

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## DALE LANE CHIEF OF POLICE

Chief Lane has over 34 years of public safety experience, 18 of those in senior leadership/command positions in law enforcement, emergency management, and transportation.

Chief Lane began his career in 1987 as a patrol officer with the Millington Police Department. In January 1989, he joined the Shelby County Sheriff's Office as a patrolman in the Uniform Patrol Division and progressed through the ranks to Chief Inspector until his appointment as Director of Homeland Security/Emergency Management by Shelby County Mayor Luttrell from October 2014 - November 2018. He was part of the executive leadership team at the Memphis Area Transit Authority from 2018-2020 as the Chief of Safety and Security.

Chief Lane has held command positions in the Sheriff's Street Crimes Unit, the Metro Gang Unit, and in 2002, he was assigned to S.W.A.T. as the team commander. In 2004, he was selected to be part of the Governor's Law Enforcement Counter-Terrorism Support Element. He has also served as an associate member of Joint Terrorism Task Force (JTTF). He has served as the Homeland Security Division Commander, the Assistant Director of Training, and Uniform Patrol Division Commander.

In 2019, Chief Lane was recognized as a certified safety executive through the World Safety Organization. He is a member the International Association of Chiefs of Police, the Memphis Metropolitan Association of Chiefs of Police, and the FBI National Academy Associates.

Chief Lane holds a Master of Science in Operations Management from the University of Arkansas, Bachelor of Science in Organizational Management from Crichton College, and an Associate of Applied Science in Criminal Justice from Southwest Tennessee Community College.

Chief Lane is a graduate of the FBI National Academy, Session 226, Quantico, VA. The FBI National Academy is recognized as an international leader in law enforcement management training. He has also completed the Secret Service National Threat Assessment and Dignitary Protection Schools in Washington, D.C.

## A MESSAGE TO THE COMMUNITY

On behalf of the men and women of the Collierville Police Department, I want to thank you for your support and encouragement throughout the past year. We have experienced unprecedented challenges but each time we (our community) pulled together and demonstrated what it means to be Collierville strong.

The tragedy on September 23, 2021, brought our community together, and allowed the whole country to see the heart of Collierville. We saw acts of courage and bravery from our first responders. We saw neighbors helping neighbors in the initial response and in the weeks following the incident. Through it all, the resiliency of our community was clear for everyone to see.

As we close out 2021 and look forward to 2022, we are more committed than ever to be our best. CPD will lead a whole community approach to public safety with a community policing foundation. This means we are problem-solvers and partnership builders at every level. We are committed to giving every person and situation our very best.

Our leadership team is focused on developing strategies to prevent crime by leveraging technology that will help us better focus our resources. The goal is to make our team safer and more efficient. We will continue to work with our public safety partners to share crime data and information to identify those involved in multi-jurisdictional crime.

Our team of dispatchers, jailers, clerks, citizen volunteers, police officers, and administrative staff are dedicated to providing professional law enforcement services that keeps Collierville one of the best and safest communities in the state. It is with great pride that I submit the 2021 Annual Report.

Sincerely,  
Dale Lane, Chief of Police



# LEADERSHIP MODEL OF THE COLLIERVILLE POLICE DEPARTMENT

## WHAT DO WE DO?

Deliver results with excellence.

## OUR PURPOSE

The purpose of the Collierville Police Department is to serve our community by enhancing public safety, suppressing crime, and reducing the fear of crime through professional law enforcement services and programs.

## OUR VISION

Our vision is to be a premier law enforcement agency that models excellence in all we do by building partnerships, improving trust, reducing crime, and improving the quality of life for our community.

## OUR MISSION

It is the mission of the Collierville Police Department to safeguard the lives and property of the people we serve with honor and integrity. We will carry out our duties with the highest ethical standards to maintain the public trust.

## OUR VALUES

### INTEGRITY

We will carry out our duties with honor and respect while being transparent.

### COURAGE

We will have the mental and moral strength to persevere and withstand danger, fear, or difficulty.

### COLLABORATION

We believe in community collaboration and the sum of our individual contributions achieves greater results.

### RESPECT

We advocate for diversity and welcome individual perspectives, backgrounds, and opinions.

### INNOVATION

We promote an environment of creativity, calculated risks, and continuous improvement.

## OUR STRATEGIES

- Institutionalize Community Policing throughout the organization by:
  - Transforming CPD culture
  - Building community partnerships at every level
  - Approaching every person and situation with a problem-solving mentality
- Utilize data driven concepts/tools to deploy personnel and resources
- Seek and acquire technology/equipment that will make us more efficient, effective, and safer
- Provide the best training and professional development opportunities for the CPD personnel
- Ensure that we are effectively communicating externally and internally

**COMMITTED  
TO THE  
COMMUNITY  
WE SERVE**





## ASSISTANT CHIEF JEFF ABELN

Jeff Abeln has served with the Collierville Police Department since 1987. He rose through the ranks and was promoted to Assistant Chief in 2008. Jeff is a graduate of the 197th session of the FBI National Academy in Quantico, VA and in 2013 he was invited back to the FBI Academy to attend the 73rd session of their Law Enforcement Executive Development School. He is an active member of the Tennessee Association Chiefs of Police where he serves on the Board of Directors, Professional Standards Committee, Ethics

and Standards Committee, Legislative Committee and the Accreditation Review Committee. He is also an active member in the Memphis Metropolitan Association of Chiefs of Police.

Chief Abeln is an alumnus of Leadership Collierville and served in various positions including its President of the Board of Trustees in 2009. Jeff has also served on the Main Street Collierville Board of Trustees, the Town of Collierville Environmental Commission, the Town Beautiful Commission, and the Special Olympics Torch Run Committee for Tennessee. Jeff is a past member of the Memphis/Shelby County Crime Commissions volunteer council for the Operation Safe Community. In 2011, Jeff was awarded the H.R. Houston Leadership award for outstanding leadership and service to the community.

Under his direction, the operational and administrative functions of the department continue to provide a diverse and highly visible range of public safety services designed to enforce laws and regulations, protect life and property, and support town government in the accomplishment of its mission. Assistant Chief Abeln utilizes innovative law enforcement programs as well as established community-policing techniques to provide a full range of services to the Collierville community. These programs along with the employees' commitment to ensuring the safety and peaceful enjoyment of all residents and visitors to Collierville make this a safe place to live, work and play.



## MAJOR DAVID TOWNSEND

Major David Townsend joined the Collierville Police Department in 1995. He served as a patrol officer for one year and then became a Traffic Officer in the Special Operations Division in 1996. During his three years in this division, he worked in accident reconstruction, DUI enforcement, and as a radar instructor. He was promoted to Lieutenant in 1999, and in the years since has worked in a wide variety of divisions within the department: Traffic Unit Commander; Field Commander; 911 Communications Center Manager; Training/ Public Relations; Criminal Investigations and Administrative Division. He studied Criminal Justice, Business Administration and Police Administration at the University of Memphis. He graduated from The Federal Bureau of Investigation's National Academy in 2012 and the FBI Law Enforcement Executive Development School in 2013.

Under Major Townsend is the **Training and Public Relations Lieutenant**, responsible for training all officers in the department to meet Tennessee POST Commission requirements, as well as accreditation mandates. The department conducts multiple one-week training sessions throughout the year to ensure every officer receives the most up-to-date training in order to perform their duties effectively. Additionally, this Lieutenant serves as the voice the of the police department through social media and press releases. These functions are carried out in an ongoing capacity to keep the community apprised of information and answer online queries.



## ADMINISTRATIVE STAFF

### Jackie Ackerman, Administrative Supervisor

The Administrative Supervisor provides administrative support to the Chief of Police, Assistant Chief and members of the command staff. Other duties include preparation of budget documents, board reports, payroll, personnel file management, special funds (drug and task force) management, and purchasing.

Additionally, the Administrative Supervisor oversees the operations of the Police Records Unit. The Records Unit is the custodian of all official reports. This includes police reports, traffic tickets, accident reports, state cases, false alarms, background checks, to name a few. The Records Unit ensures the proper dissemination of these reports to the public and other agencies as necessary. TIBRS Crime Report data is submitted to the Tennessee Bureau of Investigations on a weekly basis. The Records Unit also includes an Accounting Technician who facilitates all purchases for the department.



**COVID-19 VACCINATION SITE**

The department worked jointly with Germantown Police to provide a safe environment for the COVID-19 Vaccination Site Germantown Baptist Church.

**K-9 ROSCO RETIRES AFTER 8 YEARS OF SERVICE**

K-9 “Cudder” graduated from basic training in 2021 to replace K-9 “Rosco”. In addition, K-9 “Joker” was added to the department. Also, it was approved by the Town of Collierville for the department to add a third K-9 unit, K-9 “Axel” graduated from basic training in 2021.

**ACTIVE SHOOTER TRAINING**

The department hosted a multi-agency, multi-discipline active shooter training exercise at Collierville High School in June 2021. Law Enforcement agencies and Fire Departments from across the mid-south participated in the exercise.

**ORGANIZATIONAL RESTRUCTURE**

The Town of Collierville approved an organizational restructuring with the addition of shift commander positions (Captains) and an administrative Major. This added three new officers to our compliment.

**POLICE CHAPLAIN ACADEMY**

CPD held its first ever Police Chaplain’s Academy, where nine clergy members from Collierville graduated a 6-week program. A Police Chaplain is a clergy person with a passionate interest, and specialized training for pastoral care in the world of law enforcement.

**NATIONAL NIGHT OUT**

CPD sponsored the National Night Out again this year with 22 neighborhood groups participating. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. Furthermore, it provides a great opportunity to bring police and neighbors together under positive circumstances.

**ANNUAL CAR SHOW RAISED \$20,000**

CPD attempted to hold its Annual Car show. Even though it was rained out, CPD was still able to raise over \$20,000 for the Collierville Education Foundation.

**COLLIERVILLE CITIZENS POLICE ACADEMY GRADUATED FOURTEEN IN OCTOBER**

The police department began offering the classes in 2000 to inform citizens about how police officers work and the intricacies of their job. Instead of relying solely on classroom lectures, the police officers let the people in the academy get a hands-on feel of the process by setting up role-playing situations.

**DEPARTMENT RECEIVES NINTH AWARD FOR RE-ACCREDITATION**

CPD was notified that we will be receiving our 9th award for re-accreditation from the Commission on Accreditation for Law Enforcement Agencies. The CALEA Accreditation program provides public safety agencies with an opportunity to voluntarily meet an established set of professional standards, which require:

- Comprehensive and uniform written directives that clearly define authority, performance, and responsibilities
- Reports and analyses to make fact-based and informed management decisions
- Preparedness to address natural or man-made critical incidents
- Community relationship-building and maintenance
- Independent review by subject matter experts
- Continuous pursuit of excellence through annual reviews and other assessment measures

**HONOR GUARD**

CPD Honor guard conducted ceremonial duties to include:

- Retired Chief Larry Goodwin’s Funeral
- Line of Duty Death Officer Edgar Morris
- CPD Christmas Parade
- CPD Christmas Party

**RECRUITMENT VIDEO RELEASE**

CPD released its first recruitment video. The video highlighted all aspects of the department with the primary goal to recruit the best.

**DETECTIVE MADISON ZUCK GRADUATED FROM THE NATIONAL FORENSIC ACADEMY (NFA)**

This is an intensive 10-week training program designed to meet the needs of law enforcement agencies in evidence identification, collection, and preservation for death related investigations. The NFA is offered utilizing curriculum developed by leading forensic practitioners from across the United States.



## ACCREDITATION

The Collierville Police Department has successfully accomplished both national and state accreditation by meeting specific criteria that measures the professionalism, organizational, and overall readiness in law enforcement policy and procedures. These programs are intended to encourage cooperation, recognize professional standing, develop professional services and ensure public safety throughout the United States.

The Commission on Accreditation for Law Enforcement Agencies, Inc., (CALEA) was created in 1979 as a credentialing authority through the joint efforts of law enforcement's major executive associations such as the International Association of Chiefs of Police (IACP). The Collierville Police Department received its first award of accreditation in 1995. Recently, the department notified that it will receive its 9th award of accreditation from CALEA in March 2022 after a comprehensive review that was conducted in November of 2021.

The purpose of CALEA's Accreditation Programs is to improve the delivery of public safety services, primarily by: maintaining a body of standards developed by public safety practitioners covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

The CALEA Accreditation Process is a proven modern management model. Once implemented, it presents the Chief Executive Officer (CEO), on a continuing basis, with a blueprint that promotes the efficient use of resources and improves service delivery - regardless of the size, geographic location, or functional responsibilities of the agency.

This accreditation program provides law enforcement agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards which:

- Require an agency to develop a comprehensive, well thought out, uniform set of written directives. This is one of the most successful methods for reaching administrative and operational goals, while also providing direction to personnel.
- Provide the necessary reports and analyses a CEO needs to make fact-based, informed management decisions.
- Require a preparedness program be put in place - so an agency is ready to address natural or man-made critical incidents.
- Are a means for developing or improving upon an agency's relationship with the community.
- Strengthen an agency's accountability, both within the agency and the community, through a continuum of standards that clearly define authority, performance, and responsibilities.
- Can limit an agency's liability and risk exposure because it demonstrates that nationally recognized standards for law enforcement have been met, as verified by a team of independent outside CALEA-trained assessors.
- Facilitates an agency's pursuit of professional excellence.



The Collierville Police Department must maintain compliance with applicable standards, keep its proofs of compliance up-to-date, and live by the letter and spirit of those standards. To retain its recognition status, the agency is required to submit proofs of compliance to CALEA annually, the appropriate recognition continuation fees and a CALEA Agency Annual Report. The annual report, due by its anniversary date each year, includes a summary of the agency's recognition maintenance experience for the preceding year and a declaration of continued compliance with applicable standards. The Collierville Police Department manages its accreditation adherence through the use of an Accreditation Manager. The Accreditation Manager is responsible for reviewing current policies and procedures and comparing them with CALEA Standards. One of the most time-consuming task is accreditation file maintenance. With the high volume of files, approximately 450, coming in and out, it is necessary to utilize a tracking system. The CALEA ASAP software has proved to be of great benefit. The Accreditation Manager also tracks grants for the department.

The Tennessee Law Enforcement Accreditation Program (TLEA) is intended to provide Tennessee law enforcement agencies an avenue to advance the science and the art of police services by demonstrating that throughout the state commonly accepted standards are for the development and improvement of these services. Standards that are set forth in this program are not the maximum or minimum standards but are standards that will set apart agencies that wish to encourage and adhere to high professional standards furthering the law enforcement profession. These professional standards are a reflection of law enforcement agencies throughout the State of Tennessee and will enhance and assist each department in the operation and practices to promote and encourage adherence of all police officers to high professional standards of conduct and performance.

To achieve accreditation with the Tennessee Law Enforcement Accreditation of Tennessee (TLEA), an agency voluntarily submits to a process of enhancing the agency's professionalism and effectiveness utilizing 160 law enforcement standards and participating in a thorough on-site assessment. The standards address a variety of areas including organizational, operational, safety, and budget management practices. The Collierville Police Department is in the fourth award process at this time.

## ACCREDITATION MANAGER

**Bill Bradham** is the Collierville Police Department Accreditation Manager. He has fourteen years of experience in this position and has served in numerous roles over his thirty-one years of service. Bradham is trained as an assessor for Tennessee Law Enforcement Accreditation and mock assessor for the Commission on Accreditation for Law Enforcement Agencies (CALEA) and is a member of the Law Enforcement Accreditation Coalition of Tennessee (LEACT). The department is dual-accredited through both organizations and is represented on the State Accreditation Board by Assistant Chief Jeff Abeln.







## FBI NATIONAL ACADEMY

The FBI National Academy is a professional course of study for U.S. and international law enforcement leaders that serves to improve the administration of justice in police departments and agencies at home and abroad and to raise law enforcement standards, knowledge, and cooperation worldwide. Its mission is “to support, promote, and enhance the personal and professional development of law enforcement leaders by preparing them for complex, dynamic, and contemporary challenges through innovative techniques, facilitating excellence in education and research, and forging partnerships throughout the world.”

*Leaders and managers of state and local police, sheriffs’ departments, military police organizations, and federal law enforcement agencies.*

Participation is by invitation only, through a nomination process. Participants are drawn from every state in the union, from U.S. territories, and from over 150 international partner nations.

*The course of study.*

For 10 classroom-hour weeks, four times a year, classes of some 250 officers take undergraduate and/or graduate college courses at the Quantico, Virginia, campus in the following areas: law, behavioral science, forensic science, understanding terrorism/terrorist mindsets, leadership development, communication, and health/fitness. Officers participate in a wide range of leadership and specialized training, and they share ideas, techniques, and experiences with each other, creating lifelong partnerships that span state and national lines.

*The “Yellow Brick Road.”*

Anyone who has attended the National Academy knows all about the “Yellow Brick Road,” the final (but optional) test of the fitness challenge. It consists of a 6.1-mile grueling run through a hilly, wooded trail built by the Marines. Along the way, the participants must climb over walls, run through creeks, jump through simulated windows, scale rock faces with ropes, crawl under barbed wire in muddy water, maneuver across a cargo net, and more. When (and if) the students complete this difficult test, they receive an actual yellow brick to memorialize their achievement. The course came to be known as the “Yellow Brick Road” years ago, after the Marines placed yellow bricks at various spots to show runners the way through the wooded trail. The overall fitness challenge began at the National Academy in 1981 and has evolved over the years. The FBI started awarding yellow bricks in 1988.

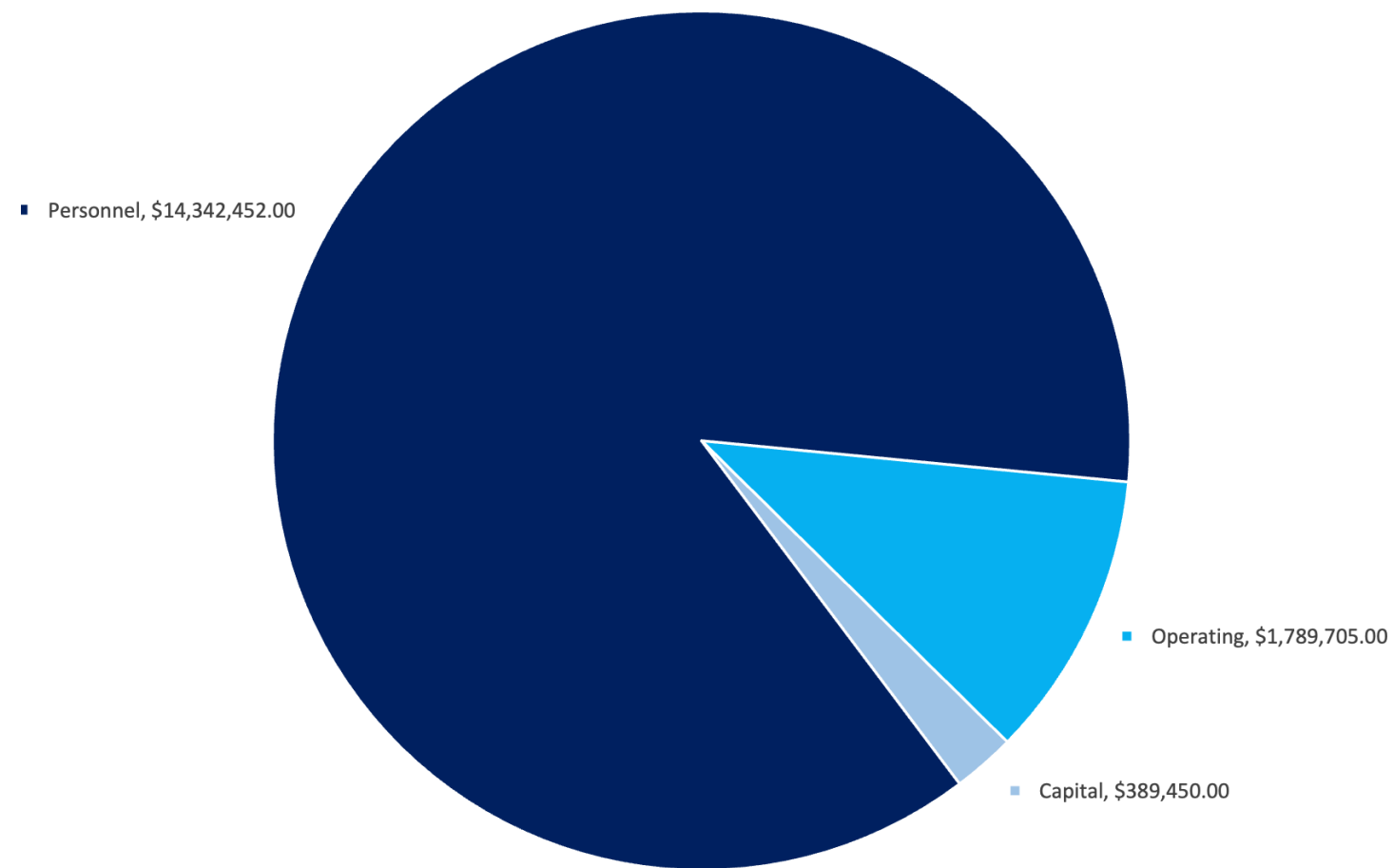
*Since July 29, 1935, with 23 students in attendance.*

The Academy was created in response to a 1930 study by the Wickersham Commission that recommended the standardization and professionalism of the law enforcement departments across the U.S. through centralized training. With strong support from the International Association of Chiefs of Police and with the authority of Congress and the Department of Justice, the “FBI Police Training School” was born. Courses at that time included scientific aids in crime detection, preparation of reports, criminal investigation techniques, and administration and organization. With the advent of World War II, courses were added in espionage and sabotage. The following current CPD employees below have successfully completed the FBI National Academy:

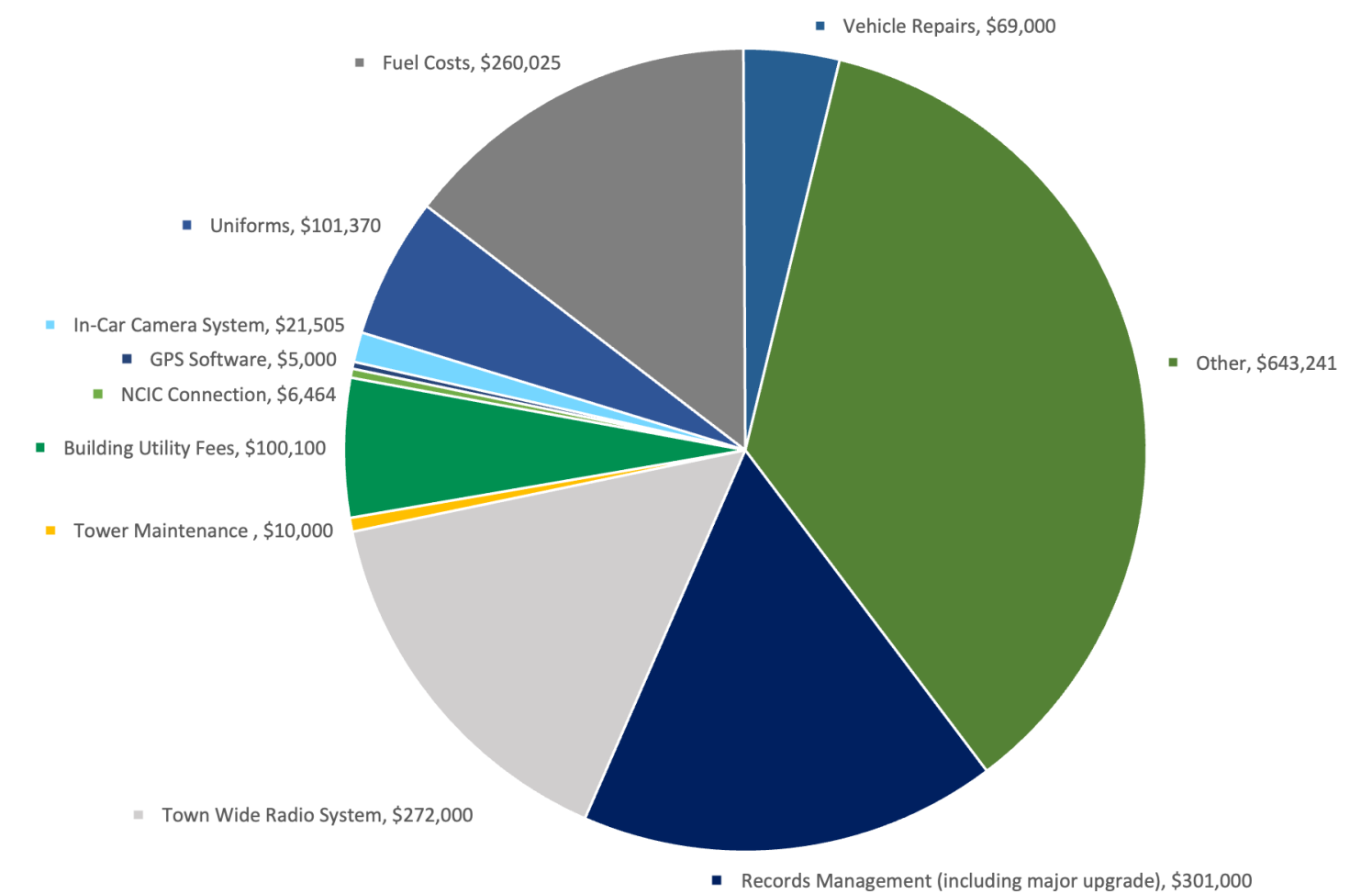
Chief Dale Lane	226th Session - 2006
Assistant Chief Jeff Abeln	197th Session - 1999
Inspector Ben Wardlow	260th Session - 2015
Major David Townsend	249th Session - 2012
Captain Matt Anderson	241st Session - 2010

# 2021 BUDGET

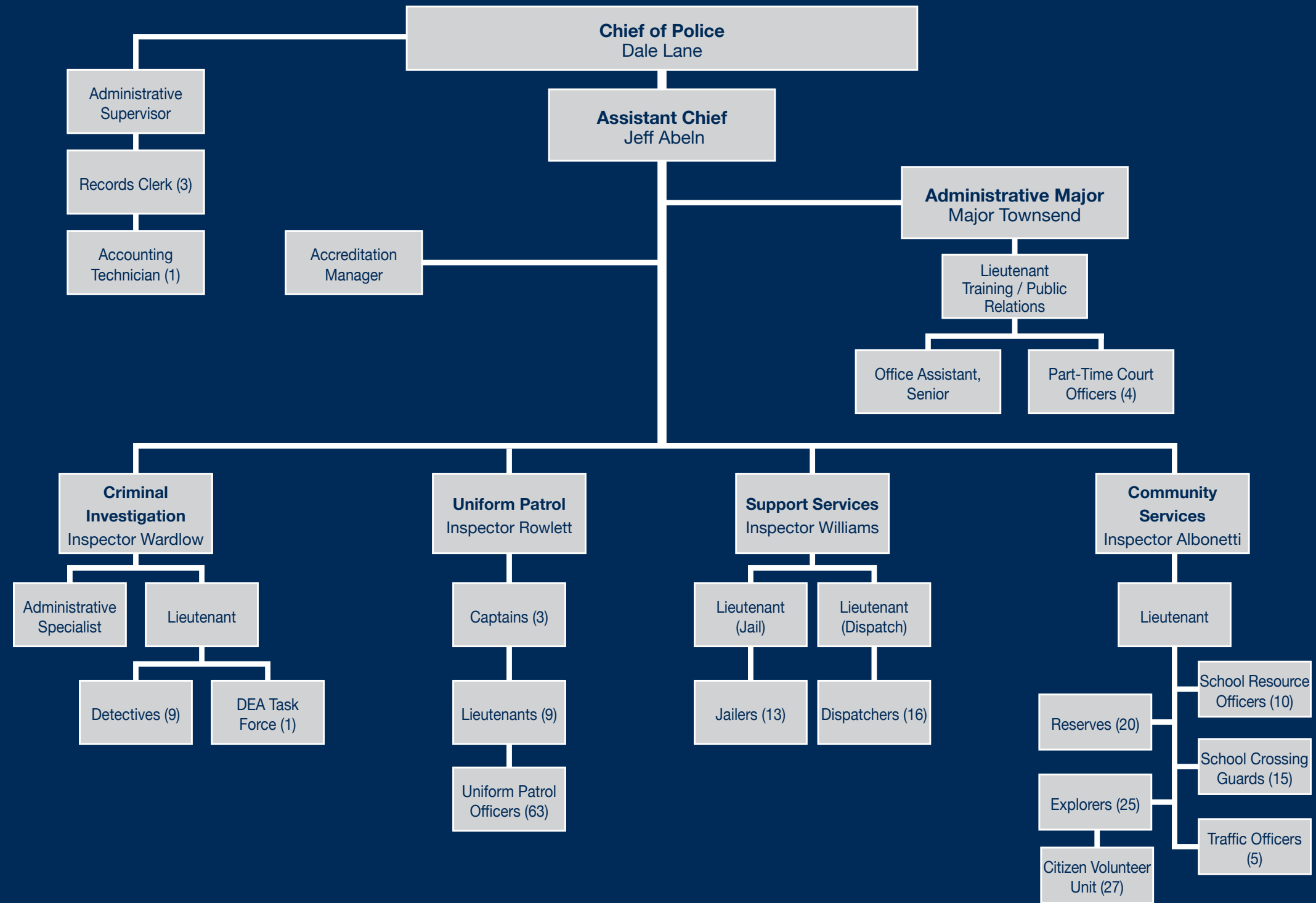
## OVERALL BUDGET



## OPERATING BUDGET



# ORGANIZATIONAL CHART



## COMMUNITY SERVICES DIVISION

The Collierville Police Department Community Services Division is comprised of Explorer Scouts, Reserve Police Officers, School Resource Officers, Citizen Volunteer Program and the Traffic Unit.

During 2020, the Community Services Commander was responsible for developing two promotional processes, which identified the most qualified candidates for promotion to the ranks of Police Lieutenant and Police Detective. These were comprehensive processes which tested candidate's skills, knowledge, and abilities in multiple aspects of leadership.

### COMMUNITY SERVICES STAFF

- Office Assistant, Senior (1)
- Explorers (23)
- Lieutenant (1)
- Reserve Officers (4)
- School Resource Officers (10)
- Citizen Volunteer Program (27)
- Traffic Unit (5)



### INSPECTOR MIKE ALBONETTI

Inspector Albonetti began his career in law enforcement with the Collierville Police Department in June 1985. He graduated from the Tennessee Law Enforcement Training Academy in November 1985 and assumed the job of patrolman. In 1990, he was promoted to the rank of Sergeant and assigned to the Traffic Unit. Five years later, he was promoted to the rank of Lieutenant serving as Patrol Division Supervisor as well as taking command of the Traffic Unit. In 2008, he was promoted the rank of Captain and became Commander of the Special Operation Division. He commanded the Uniform Patrol Division, Community Services Division and Support Services Division. During 2021 he was promoted to the rank of Inspector.

Throughout his career Inspector Albonetti has received certifications in SWAT, DUI, Traffic, K-9, EVOC, Department Training Officer and Ethics Instructor.

## POLICE EXPLORERS

The department hosted its second Police Explorer's Academy, which graduated a new class of young men and women ages 14 - 20 years old with an interest in pursuing a law enforcement career. Explorers attended a training academy conducted in-house, where they learned about the department and how they would assist the department at special events.

## RESERVE POLICE OFFICERS

Reserve Officers are fully trained police officers, sourced from various professions other than law enforcement, which serve as volunteer police officers. Reserve Officers must complete the same training as full-time police officers by completing a 440+ hour basic police academy and 40 hours annual training to maintain certification. These officers serve at special events alongside full-time officers.

## SCHOOL RESOURCE OFFICERS

The department has a police officer posted in every school within the Collierville School System which includes six elementary schools, two middle schools, and one high school. These officers provide continual safety and security at each location, as well as provide valuable mentoring to students.

During this past summer, SRO Ben Hubbard produced a video series highlighting safety and his fellow school resource officers in an attempt to stay in touch with students throughout our school system. SRO Hubbard utilized social media through videos posted on the Collierville Police Facebook page. The program was a big hit with students and parents alike.

## CITIZEN VOLUNTEER PROGRAM

The CVP members are a group of volunteers who assist the department with service needs within the community. Their duties include, but are not limited to, conducting vacation checks on citizen's homes when out-of-town, security and assistance at the Collierville Food Pantry, logistical support for vehicles for maintenance, crucial shut-in wellness checks for citizens not able to leave their homes, and maintaining the emergency contact business directory for all town businesses.

## CITIZEN'S POLICE ACADEMY

The department conducted a Citizen's Police Academy class during 2020. This annual academy allowed citizens of Collierville to learn about their police department and how officers perform their jobs. The most interesting class was traffic stops, where participants made simulated traffic stops to realize the dangers officers face every day. The class attendees also focused on crime scene investigation, SWAT Team mock building searches, communication, and the jail, just to name a few of the key interest areas.

## TRAFFIC UNIT

In July of 2020, the Traffic Unit was moved from Uniform Patrol to the Community Services Division. The Traffic Unit is comprised of five officers, each touting specialized training, to investigate critical injury and fatal traffic crashes. The Traffic Unit processed the majority of all crashes that occurred in Collierville. The Board of Mayor and Aldermen approved a program change this year which added two police motorcycles to the department's fleet. Two officers graduated a two-week police motorcycle training course at a nationally recognized standards training school. The Motorcycle Unit works crashes and enforces traffic laws in congested and high crash locations.



# CRIMINAL INVESTIGATION

## CRIMINAL INVESTIGATION DIVISION

The Criminal Investigation Division (CID) provides the Town of Collierville with multi-functional, professional and skilled investigators who are available twenty-four hours a day, seven days a week. Detectives within the division not only handle all criminal investigations and interrogations, but also conduct employment background investigations for new employees. Other tasks which fall under the responsibility of the division include processing of all major crime scenes, coordination of the Victim/Witness Assistance Program, and the investigation of all internal affairs complaints.

Management and oversight of the department's property room is the responsibility of CID. Several detectives are trained as property room technicians and ensure all property and evidence is properly stored and inventoried. Regular inspections and audits of the property room are conducted to ensure compliance with all policies and procedures.

The Criminal Investigation Division participates in one federal task force. A police officer from the division is assigned to the Memphis Field Office of the Drug Enforcement Agency where the officer serves as a federal task force officer. Participation in this task force allows the department to assist in the investigation of major drug cases which impact Collierville as well as the entire region.

During the year 2021, detectives were assigned 931 cases for investigation. In addition, 156 victim follow-up calls were made on cases that were not formally assigned. Detectives completed 39 employment background investigations for individuals attempting to gain employment within the department. Detectives provided child sexual abuse awareness training to all members of the department as part of annual in-service training.



### INSPECTOR BEN WARDLOW

Inspector Ben Wardlow has been with the department since 1997 and was promoted to the rank of Inspector in 2021. He holds a bachelor's degree in Criminal Justice from the University of Memphis. He is a graduate of the 260th session of the FBI National Academy and is also a graduate of the FBI Law Enforcement Executive Development School.

## SUPPORT SERVICES DIVISION

The Collierville Police Department Community Services Division is comprised of the Communications Center and Jail. The Communications Center is responsible for dispatching all calls for service for both the Police and Fire Departments. The Jail is responsible for processing and housing all prisoners that are arrested by Collierville Police Officers.



### INSPECTOR SEAN WILLIAMS

Inspector Sean Williams joined the Collierville Police Department in 1994. He has a Bachelor's degree in Emergency Services Management. He was promoted to the rank of Lieutenant in 2006 and served as a shift supervisor, SWAT Commander, and the department's Range Master. Williams was promoted to the rank of Captain in 2010 and Inspector in 2021. He served two years in the Community Services Division, seven years in the Uniform Patrol Division and currently is the commander of the Support Services Division.

## COMMUNICATIONS CENTER

The Communications Center serves as the nerve center for all emergency services for the Town of Collierville with connections to other surrounding municipalities. The unit's focus is fielding both emergency and non-emergency calls for Collierville to process and direct valued resources. The Communications Center, also known as a PSAP (Public Service Answering Point), is manned by a staff of 16 expertly trained and certified individuals who handle next generation 911 calls and texts for the Police Department, Fire Department, EMS, and Emergency Management. The Communications Center provides 6 consoles which afford access to the Police Department, Fire Department, Public Works, Parks and Recreation, Animal Control, Code Enforcement, and Emergency Management for the Town of Collierville. While managing Collierville emergency duties, the PSAP staff actively partners with the police and fire departments of Memphis, Shelby County, Germantown, Marshall County, Fayette County, Piperton, Bartlett, in addition to the Hospital Wing and the Tennessee Highway Patrol. Dispatchers can access the National Crime Information Center, Shelby County Jail Management System, and the Police Department Incident Reporting System to support accurate real-time information necessary for emergency responses. Dispatchers also encompass testing the warning sirens stationed town wide. The back-up Communications Center, located in a different location, offers duplicate capabilities as the primary center, which ensure uninterrupted coverage of communications. In 2021, the Communications Center answered 81,578 phone calls and generated 53,295 computer automated dispatch (CAD) entries. The current Communications Center was opened on August 20, 2003.

## JAIL

The Collierville Police Department Jail is a maximum 72-hour holding facility, which is classified as a Type 2 facility through the Tennessee Corrections Institute. Inmates cannot be housed longer than 72 hours and inmates still in custody at this mark are transferred to an off-site correctional facility managed by Shelby County where they are temporarily held for our agency. The full complement of the Jail staff is thirteen Jailers and one Police Lieutenant. The maximum inmate capacity is fifty-one inmates. Average daily incarceration is approximately six inmates. We have three Jailers certified as Facility Training Officers who are responsible for training newly hired Jailers. Once a year, the Jail is inspected by the Tennessee Corrections Institute. This is a state-required inspection to ensure the facility meets all standards. The Jail operates 24/7 and is a crucial support element for the Uniform Patrol Division. Jailers' duties include everything from feeding the inmates to monitoring security cameras of the Police campus in the Jail Control Center. In 2021, the Jail processed a total of 2,590 prisoners, averaging 216 prisoners per month.



# UNIFORM PATROL

## UNIFORM PATROL DIVISION

The Uniform Patrol Division is the largest and most visible division in the department. The division is currently allocated (1) Inspector, (3) Captains, (9) Lieutenants and (63) Officers, who are divided over three shifts (days, evenings and midnights) to provide real-time service year round to the citizens of the Town. In being the first responder to most calls for service, members of the division are exposed to a host of scenarios over the course of their tour of duty. To assure a competent response, members of the Uniform Patrol Division are trained in various specialties to accomplish the mission of providing excellent service in the face of uncertainty.



### INSPECTOR KENNETH ROWLETT

Inspector Kenneth Rowlett joined the Collierville Police Department as a Police Explorer in 1995. He was hired by the department as an Officer in 2003, promoted to the rank of Lieutenant in 2008, Captain in 2018 and Inspector in 2021. During his career, Inspector Rowlett has served as a Jailer, Patrol Officer, School Resource Officer, SWAT Team member and department Range Master. He served as a first line supervisor in both the Uniform Patrol and Community Services Division. Inspector Rowlett is currently assigned to the Uniform Patrol Division and serves as the SWAT Team Commander. He holds a Bachelor of Arts degree in criminology from Arkansas State University.

# UNIFORM PATROL



## **CAPTAIN MATT ANDERSON**

Captain Matt Anderson joined the Collierville Police Department in February of 2020, achieving the rank of Captain in November of 2021. He is currently assigned to the Uniform Patrol Division as the Day Shift Commander. Previously, he worked a year at the Desoto County Sheriff's Department and then twenty-three years at the Southaven Police Department. During that time, Captain Anderson spent ten years on the SWAT team, seven years in the Criminal Investigations Division, six years as a Patrol Lieutenant, three years as a Patrol Captain, and three years as Deputy Chief. He has a Bachelor of Science in Criminal Justice and graduated from the FBI National Academy in 2010, Session 241.



## **CAPTAIN CHRIS ROSSIE**

Prior to joining the Collierville Police Department as an officer in 2005, Captain Chris Rossie served as a Law Enforcement Explorer. Captain Rossie was promoted to the rank of Lieutenant in 2015, and served as a the jail administrator and later a patrol shift supervisor. In the Uniform Patrol Division, he has served as the Crisis Negotiation Team Coordinator and the Field Training Coordinator. In 2021, he was promoted to the rank of Captain and currently serves as a Patrol Shift Commander on the midnight shift.



## **CAPTAIN SCOTT YOUNG**

Captain Scott Young joined the Collierville Police Department in 1995. He has a Bachelor's degree in Criminology and Criminal Justice with a minor in History. He was promoted to the rank of Lieutenant in 2006, and has served as patrol shift supervisor, traffic commander, communications Lieutenant, CID Lieutenant, and community services Lieutenant. In 2021, he was promoted to the rank of Captain and currently serves as Uniform Patrol Evening Shift Commander.

## CANINE UNIT (K9)

The K9 Unit is currently comprised of three highly trained canines who are paired with an assigned handler. Each team rides, trains and lives together for the duration of their relationship. Currently, both active canines are highly trained in narcotics detection as well as apprehension, making them the perfect option in a myriad of situations. These canines have greatly enhanced the division's response to calls involving narcotics, violent encounters and SWAT exercises.

## CRIME SUPPRESSION UNIT (CSU)

Members of the Crime Suppression Unit tackle specialized enforcement in the areas of narcotics, vice and trending crimes that require special attention. Assigned members are often pulled for special assignments that require a focused attention outside of routine patrol duties. This includes plain clothes details for intelligence gathering as well as solutions to prevailing issues.

## CRIME SCENE UNIT

Various members of the Uniform Patrol Division have received training in processing crime scenes. This enables an efficient, one-stop response to most crimes where evidence has potentially been left behind. Officers operating within this specialty have received training in the areas of photography, latent fingerprint development/lifting, sketching and detailed reporting of all findings on a crime scene. Officers can also assist members of the Criminal Investigation Division on large scale calls.

## CRISIS INTERVENTION TEAM (CIT)

The Crisis Intervention Team is comprised of officers who have volunteered to receive specialized training in the area of mental illness. This training enables officers to better understand and assist those affected by mental illness, as well as other calls where an individual is experiencing a time of crisis or uncertainty. Calls usually deal with issues surrounding general or undiagnosed mental illness, issues with adherence to a medicine regiment, suicidal parties or simply by request. This world class program was designed in the Memphis area, and the well-known insignia worn by team members speaks volumes to citizens in the know.

## CRISIS NEGOTIATION

Members chosen for training in the area of hostage negotiation are chosen for their ability to communicate effectively, and the desire to do so under some of the most stressful situations encountered by law enforcement. Team members undergo specialized training in this discipline and are the first line of communication when the department is faced with a SWAT call, or other situation where a dialogue is necessary for a peaceful resolution.

## SPECIAL WEAPONS AND TACTICS (SWAT)

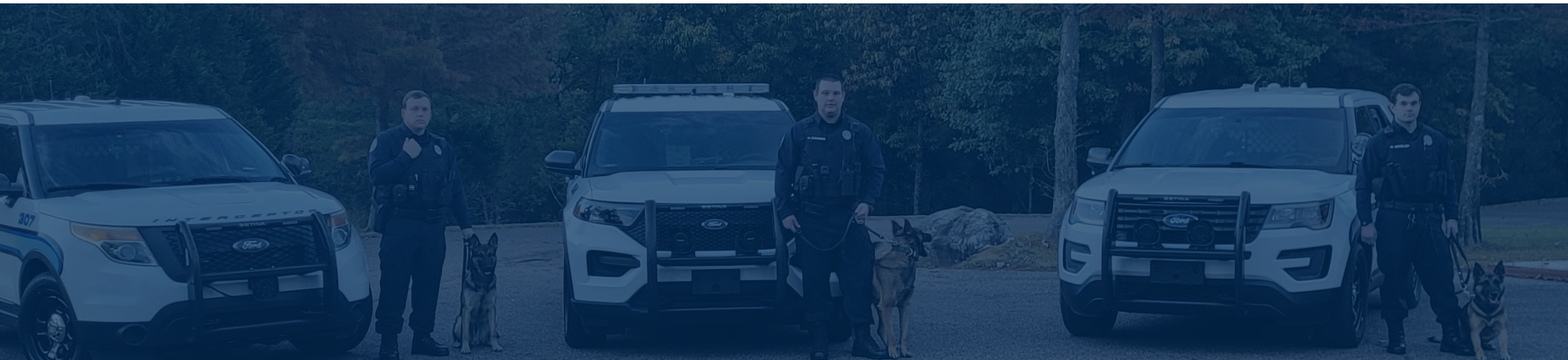
The Special Weapons and Tactics team members are specialists in their field who are trained to resolve high risk situations such as high risk warrant service, hostage barricades and bomb threats. The team is also trained in dignitary protection. Aside from maintaining a high standard of physical fitness, operators have been trained in the use of special weapons, to include explosive breaching. There are currently twelve members attached to this effort.

## STRATEGIC TRACKING & RECOVERY TEAM (STAR)

It is the mission of the department's STAR team to locate missing individuals affiliated with criminal activity, disorientation, runaway scenarios, escape and natural or man-made disasters. Specially trained personnel have access to a network of contacts and resources, tailored to respond to calls in the woodland regions of the Town.

## UNMANNED AERIAL SYSTEMS UNIT (UAS)

In 2020, CPD took steps to create an Unmanned Aerial Systems unit to increase the efficiency and safety of operations for the department. The UAS will assist members of the department in locating missing or wanted parties, field reconnaissance, site security and crime scene investigation. The system can be deployed day or night to accomplish its missions. Members of this team have been trained and licensed in the operation of unmanned aerial systems.



VIOLENT CRIME	2016	2017	2018	2019	2020*	2021
Aggravated Assault	21	50	32	85	57*	54
Forcible Rape	5	9	11	7	11*	4
Murder	1	0	1	3	0*	2
Robbery	10	10	18	21	9*	5
PROPERTY CRIME	2016	2017	2018	2019	2020*	2021
Arson	0	1	0	1	0*	2
Auto Burglary	137	252	224	176	149*	144
Burglary	88	68	96	48	60*	43
Larceny (Total)	640	855	544	645	583*	546
Motor Vehicle Theft	19	31	32	29	52*	59
Shoplifting	234	334	297	234	205*	164
TRAFFIC	2016	2017	2018	2019	2020*	2021
Accidents	1,217	1,326	1,271	1,316	1,031*	1,198
Fatalities	0	3	3	0	3*	1
DUI	106	143	138	77	130*	120
OFFICER PER 1,000	2016	2017	2018	2019	2020*	2021
Population Estimate	49,676	49,914	50,424	51,739	51,977*	52,834
Officers	102	102	103	103	109*	109
Offense Total	2,028	2,208	2,222	1,914	1,755*	2,008
Number Cleared	960	990	906	949	964*	1,208
Percent Cleared	47.34%	44.84%	40.70%	49.58%	54.93%*	60.16%
Arrests Made	1,926	2,107	2,059	1,528	1,491*	1,458

CRASH TYPE	2021	2020*	2019
Property Damage	1,038	892*	1,169
Personal Injury	159	138*	197
Fatal	1	3*	0
Critical	3	5*	4
Alcohol related	21	27*	17
Private Property	297	304*	390
<b>TOTAL</b>	<b>1,198</b>	<b>1,033*</b>	<b>1,366</b>

\*During the year 2020, statistics were significantly impacted by COVID-19.

### TOP CRASH LOCATIONS

Poplar @ Byhalia	58
Poplar @ Houston Levee	56
Hwy 385 @ Houston Levee	49
Hwy 385 @ Byhalia	44
Poplar @ Hwy 72	29

### TOP INJURY LOCATIONS

Poplar @ Houston Levee	16
Poplar @ Byhalia	8
Hwy 385 @ Houston Levee	8
Byhalia @ Winchester	7
Poplar @ Market	6
Hwy 385 @ Byhalia	6

### FATALITY CRASH LOCATIONS

Holmes Road @ Center Hill	11.05.21 • 01:59
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## TRAFFIC STATISTICS

CITATIONS	2021	2020*	2019
Regular Tickets	7,735	6,443*	7,298
Courtesy Warnings	13,850	11,382*	10,905
<b>TOTAL</b>	<b>21,585</b>	<b>17,825*</b>	<b>18,203</b>

*\*During the year 2020, statistics were significantly impacted by COVID-19.*

## DUI STATISTICS

	2021	2020*	2019
Day Shift	8	5*	6
Evening Shift	18	27*	30
Midnight Shift	94	98*	100
<b>TOTAL</b>	<b>120</b>	<b>130*</b>	<b>136</b>

*\*During the year 2020, statistics were significantly impacted by COVID-19.*

## PERSONNEL / INTERNAL INVESTIGATIONS

It is the policy of the Collierville Police Department to record and investigate fully, each verbal or written complaint or allegation of misconduct against members of the department.

After an investigation is completed, it is assigned a disposition classification. Those disposition classifications are:

- **Unfounded:** No truth to the allegations, or the result of adherence to proper and appropriate police procedures and techniques.
- **Undecided:** Unable to verify the truth of the matters under investigation.
- **Founded:** The allegations are true; Members acted outside scope of authority/procedure or violated departmental policy or law.

**During the 2021 calendar year, the Collierville Police Department made 22,870+ stops or contacts with the public. From those contacts, the department received seventeen (17) Personnel/Citizen Complaints. All of these investigations have been completed.**

Below are the statistical breakdowns of each complaint.

FINDINGS	
Exonerated	17
Founded	0
Undecided	0

**During the 2021 calendar year, the Collierville Police Department's Criminal Investigation Division investigated five (5) Administrative complaints and internal investigations.**

Below are the statistical breakdowns of each complaint.

FINDINGS	
Exonerated	3
Founded	2
Undecided	0

# DEPARTMENTAL AWARDS



## PURPLE HEART

Jacqueline Conlan, Phillip Redwine & Rachel Tigner

## LIFESAVING AWARD

Brandon Davis, Mario Marino, Aaron Pitman & Frank Renner

## MERITORIOUS SERVICE RIBBON

Assistant Chief Jeff Abeln

## MERITORIOUS SERVICE CERTIFICATE

Bill Bradham

## COMMENDATION LETTER

Lt. James Anthony

Lt. Jeff Dwyer

Detective Jonathan Watts

Detective Madison Zuck

Dispatcher Barbara (Alex) Javier

Dispatcher Kellye Chrestman

## EMPLOYEE OF THE MONTH

January: Officers Haley Cunningham & Summer Fitts

February: Officer Aaron Pitman

March: Officer Ryan Dunn

April: Dispatcher Kellye Chrestman

May: Officers Chris Raiteri & Phillip Redwine

June: Officer Brandon Davis

July: Detective Jonathan Watts

August: Detective Michael Riley

September: Dispatchers Kellye Chrestman, Anna Gatewood, Joyce Huddleston & Leslee Ray

October: Officer Phillip Jenkins

November: Detective Eric Shirkey

December: Officer Phillip Redwine

## CITIZEN VOLUNTEER OF THE YEAR

Richard Stewart

## EXPLORER OF THE YEAR

Chandler Greer

## RESERVE OF THE YEAR

Noel Fenderson

## EMPLOYEE OF THE YEAR

Jonathan Watts





## **CHIEF LARRY GOODWIN**

**1946 – 2021**

*After serving in law enforcement for the Memphis and Collierville communities for almost half a century, retired Collierville Police Chief Larry Goodwin passed away in August after a long illness.*

*In 1970, Larry became a Patrolman with the Memphis Police Department, assigned to south Memphis. After eight years on patrol, he proceeded to climb the ranks through the years serving as Commander of the Organized Crime Vice and Narcotic Division, Commander of the West Precinct Uniform Patrol Division, and the Director of the Memphis Police Training Academy. He rose to the appointed rank of Chief Inspector where he made a large impact in managing the Memphis Police Department Organized Crime Unit.*

*In 1996, Larry joined the Collierville Police Department as a Captain after serving 26 years with the Memphis Police Department. As a Collierville Police Captain, he oversaw the Staff Services Division. He was appointed Chief of Police by the Mayor of Board of Alderman in 1999.*

*During his 19 years as Chief, he is credited with starting the School Resource Officer (SRO) unit. He oversaw the construction of a new courthouse, patrol building, and communications center during his tenure. Chief Goodwin was instrumental in starting the CPD annual classic car show that has raised over \$100,000 for the Collierville Education Foundation.*

*Chief Goodwin served in the United States Marine Corps and retired from the Memphis Police Department prior to his service with the Collierville Police Department. He believed in community policing and putting service above self.*



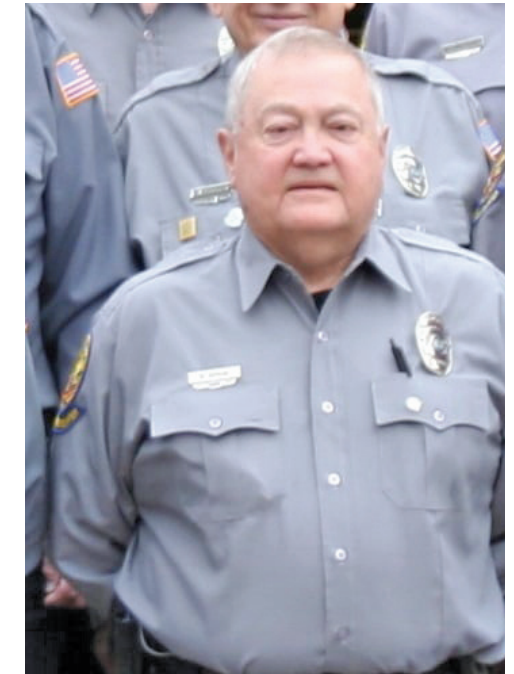
## **OFFICER EDGAR MORRIS**

**1983 – 2021**

*On September 4, 2020, Officer Edgar Morris passed away due to complications from COVID-19.*

*Officer Edgar Morris began his career with CPD on September 1, 2005. He was a dedicated husband, father, and son.*

*Edgar was an outstanding police officer specializing in traffic crash reconstruction and also served as the department's radar instructor. He was quick to provide help to anyone in need. Edgar Morris was a professional police officer who carried out his duties with honor, integrity, and compassion.*



## **DAVID SPAIN, CVP**

**1949 – 2021**

*We are saddened by the loss of David Spain. He was just two months short of eight years as a member of the Citizen Volunteer Program (CPV) with the Collierville Police Department. During that time, he participated in all activities that the CPV participate in.*

*David worked traffic control at Christmas parades, football games and several traffic crashes. He substituted for school crossing guards, completed vacation checks, welcomed newcomers to Collierville and worked many special events on the Town Square. David was an excellent example of the CVP and strived to make Collierville a better and safer place to live.*



Text CPDTIP and your message to 847411



CPD Headquarters (156 N Rowlett) and all Collierville Fire Stations are “Safe Havens” for mothers to bring their unwanted newborn babies.

See more info and other locations at: [www.secretsafeplacetn.org](http://www.secretsafeplacetn.org)

**COLLIERVILLE POLICE DEPARTMENT HEADQUARTERS:**  
156 N. Rowlett | Collierville, TN 38017  
office: 901.457.2500 | dispatch: 901.853.320 | emergency: 911  
[colliervillepolice.org](http://colliervillepolice.org)

