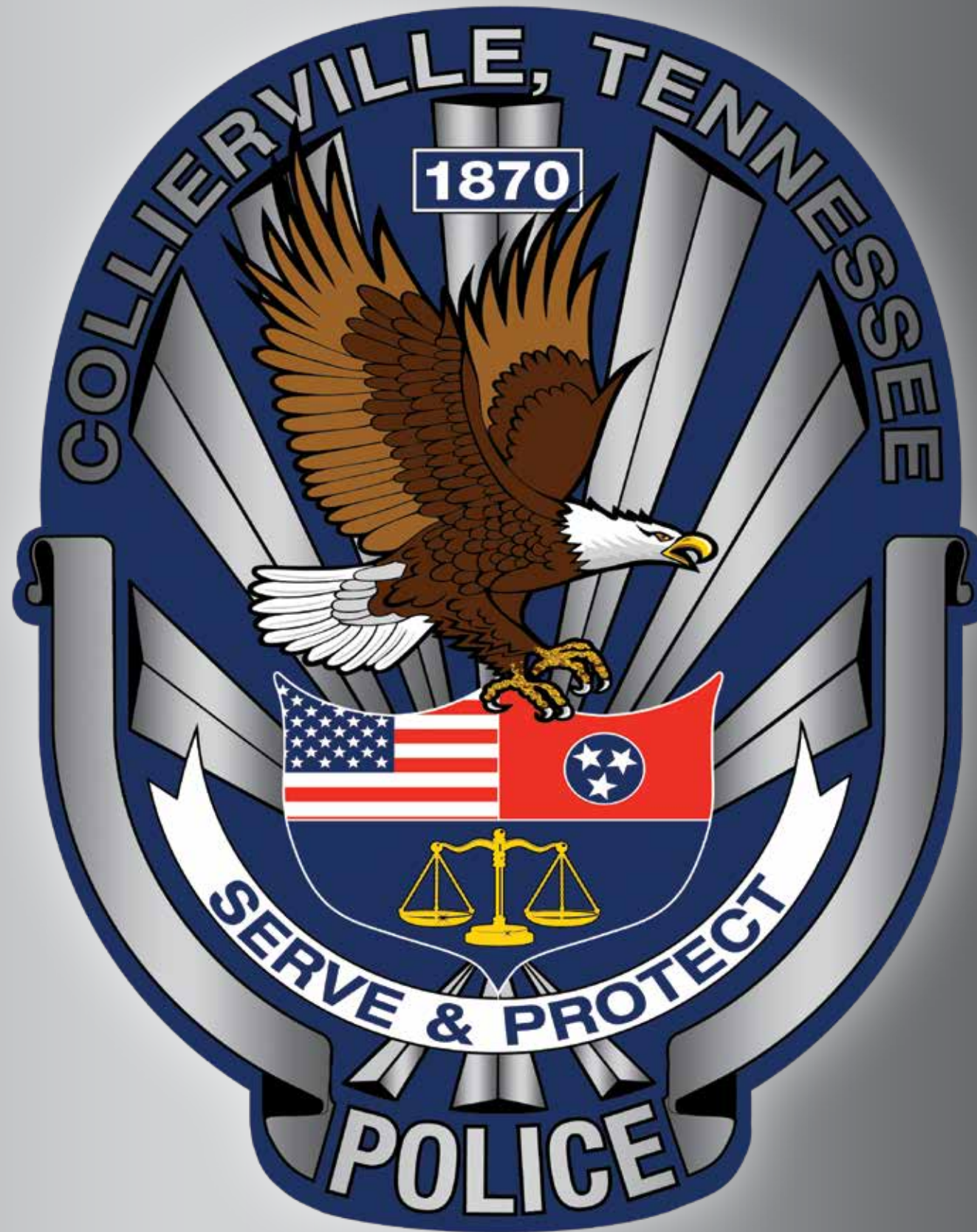




2023

ANNUAL REPORT

COLLIERVILLE POLICE DEPARTMENT
colliervillepolice.org



Chief of Police

Dale Lane

Assistant Chief

Jeff Abeln

Inspectors

Mike Albonetti

Kenneth Rowlett

David Townsend

Ben Wardlow

Sean Williams

Project Design & Management

Liza Bryson, Associates P&D

Inspector David Townsend

CPD HEADQUARTERS

156 N. Rowlett

Collierville, TN 38017

office: 901.457.2500

dispatch: 901.853.3207

emergency: 911

colliervillepolice.org

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DALE LANE CHIEF OF POLICE

Chief Lane has over 36 years of public safety experience, 20 of those in senior leadership/command positions in law enforcement, emergency management, and transportation.

Chief Lane began his career in 1987 as a patrol officer with the Millington Police Department. In January 1989, he joined the Shelby County Sheriff's Office as a patrolman in the Uniform Patrol Division and progressed through the ranks to Chief Inspector until his appointment as Director of Homeland Security/Emergency Management by Shelby County Mayor Luttrell from October 2014 - November 2018. He was part of the executive leadership team at the Memphis Area Transit Authority from 2018-2020 as the Chief of Safety and Security.

Chief Lane has held command positions in the Sheriff's Street Crimes Unit, the Metro Gang Unit, and in 2002, he was assigned to S.W.A.T. as the team commander. In 2004, he was selected to be part of the Governor's Law Enforcement Counter-Terrorism Support Element. He has also served as an associate member of Joint Terrorism Task Force (JTTF). He has served as the Homeland Security Division Commander, the Assistant Director of Training, and Uniform Patrol Division Commander.

In 2019, Chief Lane was recognized as a certified safety executive through the World Safety Organization. He is a member the International Association of Chiefs of Police, the Memphis Metropolitan Association of Chiefs of Police, and the FBI National Academy Associates.

Chief Lane holds a Master of Science in Operations Management from the University of Arkansas, Bachelor of Science in Organizational Management from Crichton College, and an Associate of Applied Science in Criminal Justice from Southwest Tennessee Community College.

Chief Lane is a graduate of the FBI National Academy, Session 226, Quantico, VA. The FBI National Academy is recognized as an international leader in law enforcement management training. He has also completed the Secret Service National Threat Assessment and Dignitary Protection Schools in Washington, D.C.



FORWARD TOGETHER

in partnership with the businesses and residents of the Town of Collierville to provide a safe and secure environment.

LEADERSHIP MODEL OF THE COLLIERVILLE POLICE DEPARTMENT

WHAT WE DO

Deliver results with excellence.

OUR PURPOSE

The purpose of the Collierville Police Department is to serve our community by enhancing public safety, suppressing crime, and reducing the fear of crime through professional law enforcement services and programs.

OUR VISION

Our vision is to be a premier law enforcement agency that models excellence in all we do by building partnerships, improving trust, reducing crime, and improving the quality of life for our community.

OUR MISSION

It is the mission of the Collierville Police Department to safeguard the lives and property of the people we serve with honor and integrity. We will carry out our duties with the highest ethical standards to maintain the public trust.



OUR VALUES

INTEGRITY

We will carry out our duties with honor and respect while being transparent.

COURAGE

We will have the mental and moral strength to persevere and withstand danger, fear, or difficulty.

COLLABORATION

We believe in community collaboration and the sum of our individual contributions achieves greater results.

RESPECT

We advocate for diversity and welcome individual perspectives, backgrounds, and opinions.

INNOVATION

We promote an environment of creativity, calculated risks, and continuous improvement.

OUR STRATEGIES

- Institutionalize Community Policing throughout the organization by:
 - Transforming CPD culture
 - Building community partnerships at every level
 - Approaching every person and situation with a problem-solving mentality
- Utilize data driven concepts/tools to deploy personnel and resources
- Seek and acquire technology/equipment that will make us more efficient, effective, and safer
- Provide the best training and professional development opportunities for the CPD personnel
- Ensure that we are effectively communicating externally and internally

COMMITTED TO THE COMMUNITY WE SERVE





**JEFF ABELN
ASSISTANT CHIEF**

Jeff Abeln has served with the Collierville Police Department since 1987. He is a U.S. Army veteran. After joining the department he rose through the ranks and was promoted to Assistant Chief in January 2008. Jeff is a graduate of the 197th session of the FBI National Academy in Quantico, VA and in 2013 he was invited back to

the FBI Academy to attend the 73rd session of their Law Enforcement Executive Development School. He is an active member of the Tennessee Association of Chiefs of Police where he served on the Board of Directors 2019-2022 and is the Co-Chair for the Professional Standards Committee and a State Accreditation Assessor. He is also an active member in the Memphis Metropolitan Association of Chiefs of Police. Chief Abeln is an alumnus of Leadership Collierville and served in various positions including as its President of the Board of Trustees in 2009. Jeff has also served on the Main Street Collierville Board of Trustees, the Town of Collierville Environmental Commission, the Town Beautiful Commission, and the Special Olympics Torch Run Committee for Tennessee. Jeff is a past member of the Memphis/Shelby County Crime Commissions volunteer council for the Operation Safe Community. In 2011 Jeff was awarded the H.R. Houston Leadership award for outstanding leadership and service to the community. In 2022 Chief Abeln was awarded the department's Meritorious Service Medal for his continued work with both the CALEA and the Tennessee Law Enforcement Accreditation programs.

Under his guidance, he supervises four divisions and a bureau, collectively delivering a diverse range of prominent public safety services. These services are designed to enforce laws and regulations, safeguard life and property, and provide crucial support to the town government in fulfilling its mission. The professional staff employs both innovative law enforcement programs and well-established community policing techniques, ensuring a comprehensive array of services to the Collierville community. Through these programs and the unwavering commitment of the employees to ensure the safety and peaceful enjoyment of all residents and visitors, Collierville stands as a secure and enjoyable place to live, work, and play.



ADMINISTRATIVE STAFF

Jackie Ackerman, Administrative Supervisor

The Administrative Supervisor provides administrative support to the Chief of Police, Assistant Chief and members of the command staff. Other duties include preparation of budget documents, board reports, payroll, personnel file management, special funds (drug and task force) management, and purchasing.

Additionally, the Administrative Supervisor oversees the operations of the Police Records Unit. The Records Unit is the custodian of all official reports. This includes police reports, traffic tickets, accident reports, state cases, false alarms, background checks, to name a few. The Records Unit ensures the proper dissemination of these reports to the public and other agencies as necessary. TIBRS Crime Report data

is submitted to the Tennessee Bureau of Investigations on a weekly basis. The Records Unit also includes an Accounting Technician who facilitates all purchases for the department.





DEPARTMENTAL ACCOMPLISHMENTS

STATE OF TENNESSEE VIOLENT CRIME INITIATIVE GRANTS

The Collierville Police Department recently secured two significant grants from the State of Tennessee, namely the Violent Crime Initiative (VCI) grants. Allocating a substantial \$100 million in the State's 22/23 budget, these grants are specifically designed to furnish local law enforcement agencies, such as Collierville PD, with essential funds. The primary objective of the VCI grants is to enable law enforcement to implement evidence-based programs, cutting-edge technology, and strategic initiatives. These resources aim to empower the police department in its efforts to effectively reduce incidents of violent crime within the community. By supporting evidence-based practices and innovative strategies, the grants underscore a commitment to enhancing public safety and fostering collaborative efforts between the state and local law enforcement agencies. The Collierville Police Department is poised to leverage these grants to further bolster its capabilities in addressing and mitigating violent crime in the community. With the two grants, CPD received a total of \$332,918 in grant funding.

CPD'S CLASSIC CAR SHOW RAISES FUNDS FOR THE COLLIERVILLE EDUCATION FOUNDATION

The Collierville Police Department's Annual Classic Car Show achieved remarkable success, raising a commendable \$32,500 in funds. This generous contribution was directed towards supporting the Collierville Education Foundation, an organization with a noble mission. The foundation plays a crucial role by providing grants to teachers within the Collierville Schools, empowering them to enhance educational experiences and opportunities for students. The substantial amount generated from the Classic Car Show not only reflects the community's enthusiasm for the event but also underscores the commitment of the police department to contribute meaningfully to the local education system. This collaboration between law enforcement and education serves as a testament to the community's dedication to fostering a supportive and enriching environment for both students and educators in Collierville.

CREATION OF THE BUREAU OF PROFESSIONAL STANDARDS

In a strategic move to enhance operational efficiency and ensure the highest standards of professionalism, the Collierville Police Department has undergone a recent reorganization, leading to the establishment of the Bureau of Professional Standards Division. This newly formed division is entrusted with a comprehensive portfolio that includes the oversight of Departmental Accreditation, Training, Internal Affairs, and Project Management. By centralizing these critical functions under one division, the police department aims to streamline processes, maintain compliance with industry standards, and foster a culture of continuous improvement. The emphasis on Departmental Accreditation reflects a commitment to meeting and exceeding recognized benchmarks in law enforcement, while the focus on Training underscores the importance of keeping personnel abreast of evolving practices and technologies. Internal Affairs management ensures transparency and accountability, while Project Management facilitates strategic initiatives to better serve and protect the Collierville community. This reorganization signifies the department's dedication to professionalism, excellence, and adaptability in the ever-changing landscape of law enforcement.

HONOR GUARD PRESENTATIONS

Throughout the year, the Collierville Police Department's Honor Guard distinguished itself by presenting the colors at a multitude of significant events. Their ceremonial participation included notable occasions such as the Tennessee Titans games, University of Memphis Football games, Memphis Showboats events, and the Town of Collierville Independence Celebration, among numerous others. The Honor Guard's commitment to precision and solemnity added a touch of honor and respect to these gatherings, symbolizing the department's dedication to community engagement and patriotic representation. By actively participating in a diverse array of events, the Honor Guard not only showcased their professionalism but also strengthened the connection between the Collierville Police Department and the broader community they serve.

CITIZEN'S POLICE ACADEMY GRADUATES TWENTY-THREE

The Collierville Citizen's Police Academy recently celebrated the graduation of 23 individuals, marking the successful completion of an immersive and informative program. This academy provides community members with a unique opportunity to gain insights into the daily operations, challenges, and responsibilities of the Collierville Police Department. Throughout the program, participants engage in a variety of hands-on activities, workshops, and informational sessions, fostering a better understanding of law enforcement practices. The graduation of these 23 individuals not only signifies their commitment to community involvement but also strengthens the bonds between the police department and the citizens it serves. The graduates are now equipped with valuable knowledge and firsthand experiences that contribute to a more informed and collaborative relationship between law enforcement and the Collierville community.



ACCREDITATION

The Collierville Police Department has successfully accomplished both national and state accreditation by meeting specific criteria that measures the professionalism, organizational, and overall readiness in law enforcement policy and procedures. These programs are intended to encourage cooperation, recognize professional standing, develop professional services and ensure public safety throughout the United States.

The Commission on Accreditation for Law Enforcement Agencies, Inc., (CALEA) was created in 1979 as a credentialing authority through the joint efforts of law enforcement's major executive associations such as the International Association of Chiefs of Police (IACP). The Collierville Police Department received its first award of accreditation in 1995. Recently, the department notified that it will receive its 9th award of accreditation from CALEA in March 2022 after a comprehensive review that was conducted in November of 2021.

The purpose of CALEA's Accreditation Programs is to improve the delivery of public safety services, primarily by: maintaining a body of standards developed by public safety practitioners covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

The CALEA Accreditation Process is a proven modern management model. Once implemented, it presents the Chief Executive Officer (CEO), on a continuing basis, with a blueprint that promotes the efficient use of resources and improves service delivery - regardless of the size, geographic location, or functional responsibilities of the agency.

This accreditation program provides law enforcement agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards which:

- Require an agency to develop a comprehensive, well thought out, uniform set of written directives. This is one of the most successful methods for reaching administrative and operational goals, while also providing direction to personnel.
- Provide the necessary reports and analyses a CEO needs to make fact-based, informed management decisions.
- Require a preparedness program be put in place - so an agency is ready to address natural or man-made critical incidents.
- Are a means for developing or improving upon an agency's relationship with the community.
- Strengthen an agency's accountability, both within the agency and the community, through a continuum of standards that clearly define authority, performance, and responsibilities.
- Can limit an agency's liability and risk exposure because it demonstrates that nationally recognized standards for law enforcement have been met, as verified by a team of independent outside CALEA-trained assessors.
- Facilitates an agency's pursuit of professional excellence.



The Collierville Police Department must maintain compliance with applicable standards, keep its proofs of compliance up-to-date, and live by the letter and spirit of those standards. To retain its recognition status, the agency is required to submit proofs of compliance to CALEA annually, the appropriate recognition continuation fees and a CALEA Agency Annual Report. The annual report, due by its anniversary date each year, includes a summary of the agency’s recognition maintenance experience for the preceding year and a declaration of continued compliance with applicable standards. The Collierville Police Department manages its accreditation adherence through the use of an Accreditation Manager. The Accreditation Manager is responsible for reviewing current policies and procedures and comparing them with CALEA Standards. One of the most time-consuming task is accreditation file maintenance. With the high volume of files, approximately 450, coming in and out, it is necessary to utilize a tracking system. The CALEA ASAP software has proved to be of great benefit. The Accreditation Manager also tracks grants for the department.

The Tennessee Law Enforcement Accreditation Program (TLEA) is intended to provide Tennessee law enforcement agencies an avenue to advance the science and the art of police services by demonstrating that throughout the state commonly accepted standards are for the development and improvement of these services. Standards that are set forth in this program are not the maximum or minimum standards but are standards that will set apart agencies that wish to encourage and adhere to high professional standards furthering the law enforcement profession. These professional standards are a reflection of law enforcement agencies throughout the State of Tennessee and will enhance and assist each department in the operation and practices to promote and encourage adherence of all police officers to high professional standards of conduct and performance.

To achieve accreditation with the Tennessee Law Enforcement Accreditation of Tennessee (TLEA), an agency voluntarily submits to a process of enhancing the agency’s professionalism and effectiveness utilizing 160 law enforcement standards and participating in a thorough on-site assessment. The standards address a variety of areas including organizational, operational, safety, and budget management practices. The Collierville Police Department is in the fourth award process at this time.



ACCREDITATION MANAGER

Bill Bradham is the Collierville Police Department Accreditation Manager. He has fourteen years of experience in this position and has served in numerous roles over his thirty-one years of service. Bradham is trained as an assessor for Tennessee Law Enforcement Accreditation and mock assessor for the Commission on Accreditation for Law Enforcement Agencies (CALEA) and is a member of the Law Enforcement Accreditation Coalition of Tennessee (LEACT). The department is dual-accredited through both organizations and is represented on the State Accreditation Board by Assistant Chief Jeff Abeln.

FBI NATIONAL ACADEMY

The FBI National Academy is a professional course of study for U.S. and international law enforcement leaders that serves to improve the administration of justice in police departments and agencies at home and abroad and to raise law enforcement standards, knowledge, and cooperation worldwide. Its mission is "to support, promote, and enhance the personal and professional development of law enforcement leaders by preparing them for complex, dynamic, and contemporary challenges through innovative techniques, facilitating excellence in education and research, and forging partnerships throughout the world."

Leaders and managers of state and local police, sheriffs' departments, military police organizations, and federal law enforcement agencies.

Participation is by invitation only, through a nomination process. Participants are drawn from every state in the union, from U.S. territories, and from over 150 international partner nations.

The course of study.

For 10 classroom-hour weeks, four times a year, classes of some 250 officers take undergraduate and/or graduate college courses at the Quantico, Virginia, campus in the following areas: law, behavioral science, forensic science, understanding terrorism/terrorist mindsets, leadership development, communication, and health/fitness. Officers participate in a wide range of leadership and specialized training, and they share ideas, techniques, and experiences with each other, creating lifelong partnerships that span state and national lines.

The "Yellow Brick Road."

Anyone who has attended the National Academy knows all about the "Yellow Brick Road," the final (but optional) test of the fitness challenge. It consists of a 6.1-mile grueling run through a hilly, wooded trail built by the Marines. Along the way, the participants must climb over walls, run through creeks, jump through simulated windows, scale rock faces with ropes, crawl under barbed wire in muddy water, maneuver across a cargo net, and more. When (and if) the students complete this difficult test, they receive an actual yellow brick to memorialize their achievement. The course came to be known as the "Yellow Brick Road" years ago, after the Marines placed yellow bricks at various spots to show runners the way through the wooded trail. The overall fitness challenge began at the National Academy in 1981 and has evolved over the years. The FBI started awarding yellow bricks in 1988.

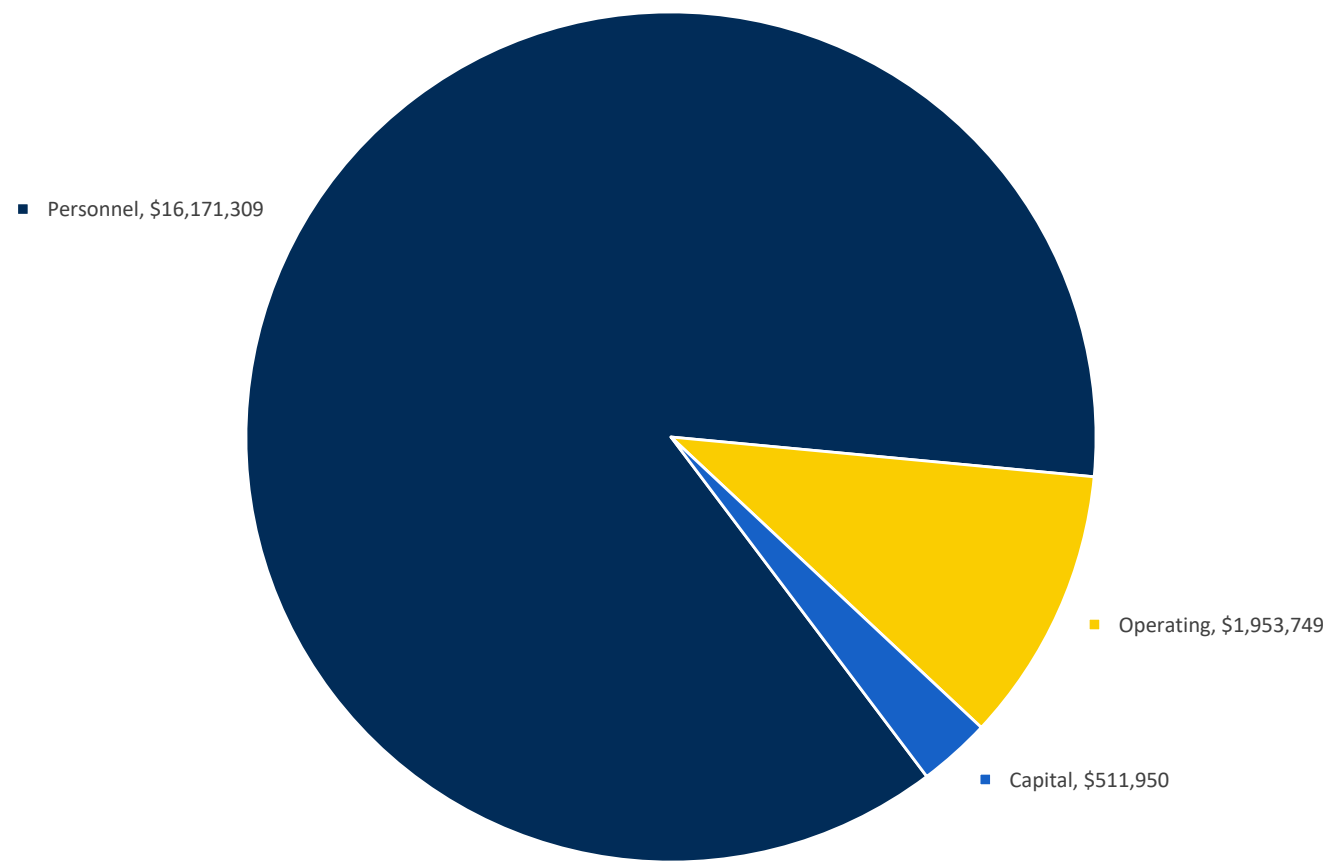
Since July 29, 1935, with 23 students in attendance.

The Academy was created in response to a 1930 study by the Wickersham Commission that recommended the standardization and professionalism of the law enforcement departments across the U.S. through centralized training. With strong support from the International Association of Chiefs of Police and with the authority of Congress and the Department of Justice, the "FBI Police Training School" was born. Courses at that time included scientific aids in crime detection, preparation of reports, criminal investigation techniques, and administration and organization. With the advent of World War II, courses were added in espionage and sabotage. The following current CPD employees below have successfully completed the FBI National Academy:

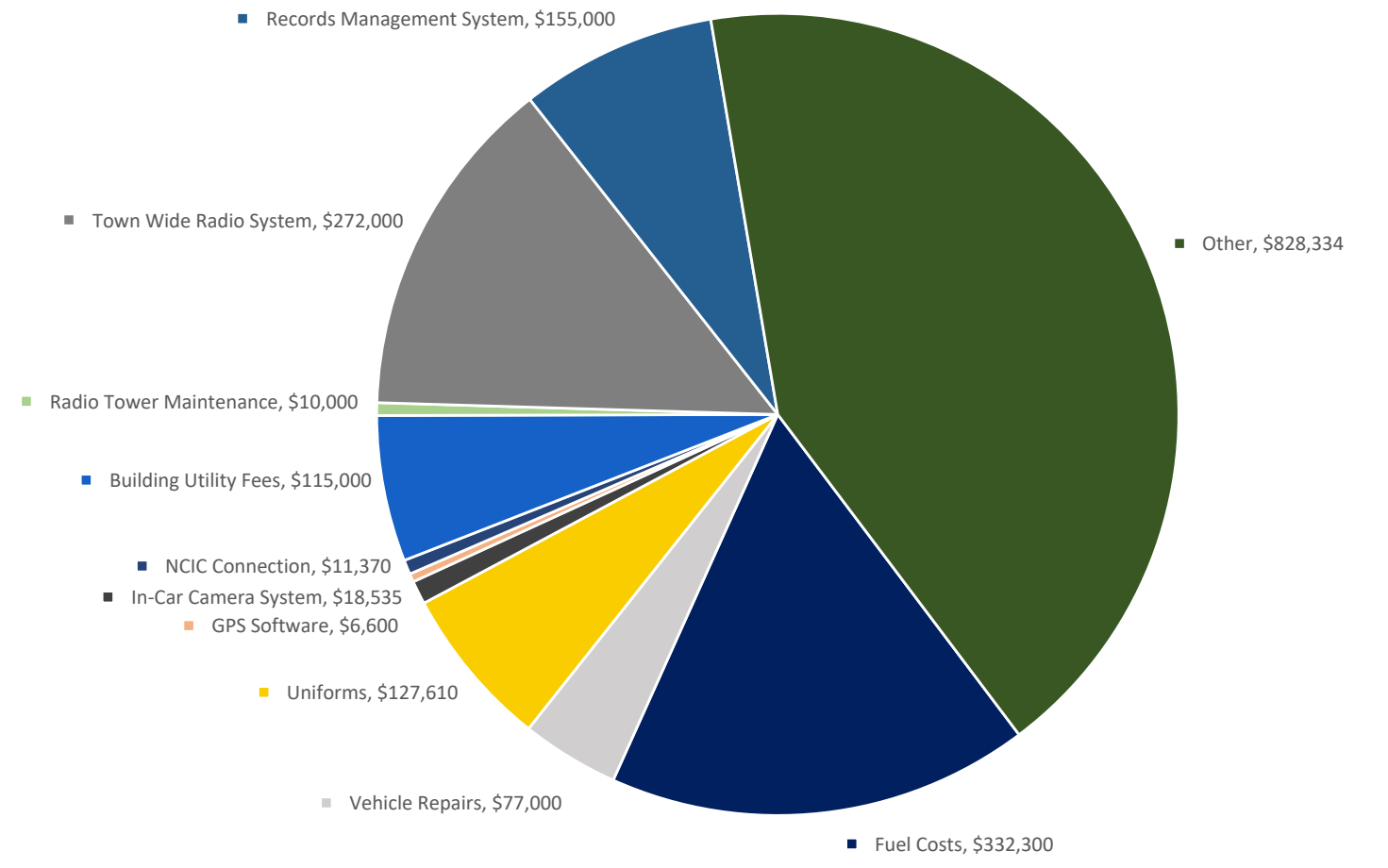


Chief Dale Lane	226th Session - 2006
Assistant Chief Jeff Abeln	197th Session - 1999
Inspector Ben Wardlow	260th Session - 2015
Inspector Ken Rowlett	281st Session - 2022
Inspector David Townsend	249th Session - 2012
Captain Matt Anderson	241st Session - 2010

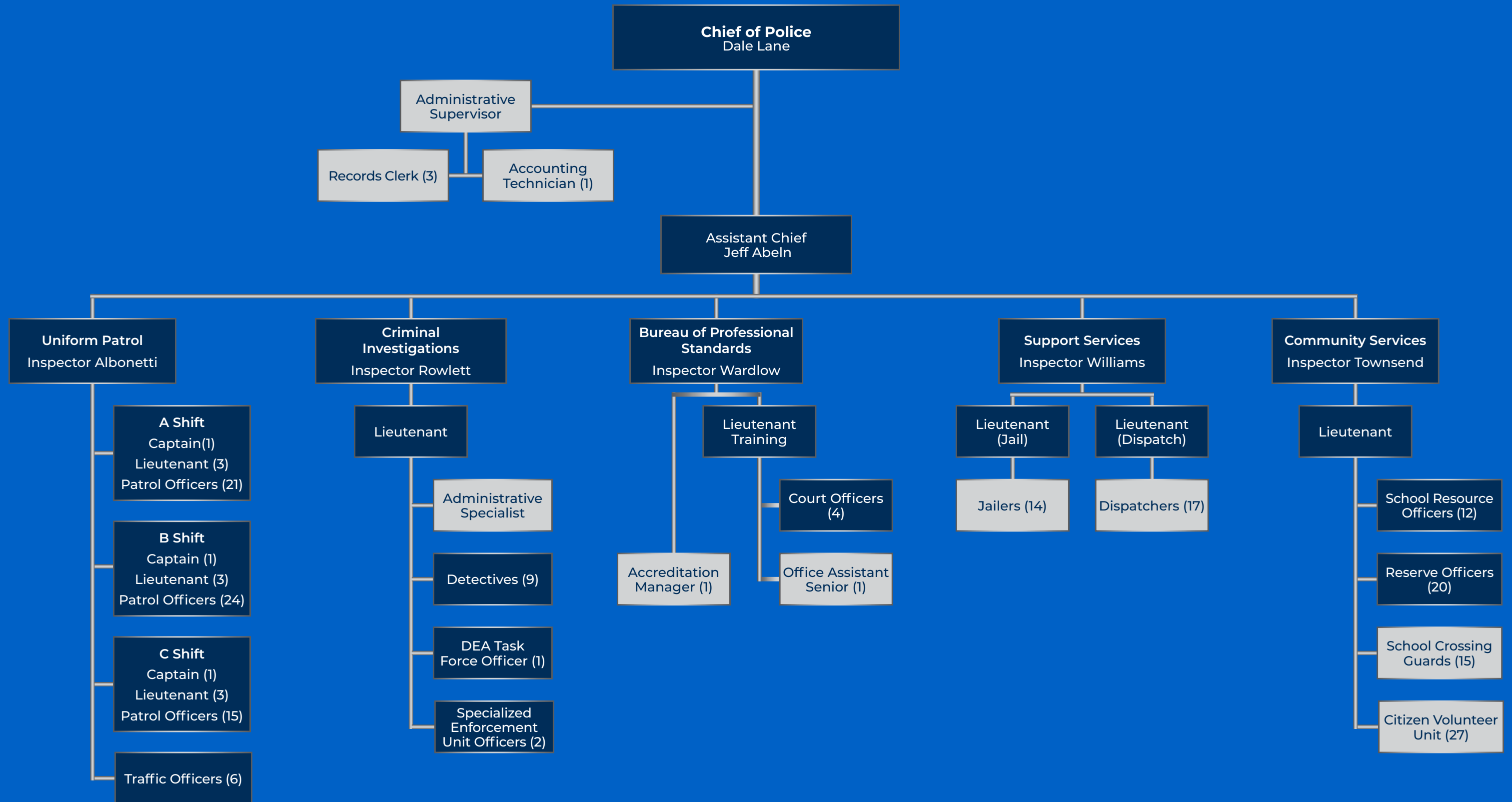
FY24 BUDGET \$18,637,008



OPERATING BUDGET BREAKDOWN



ORGANIZATIONAL CHART



UNIFORM PATROL DIVISION

The Uniform Patrol Division is the largest and most visible division in the department. The division is currently allocated (1) Inspector, (3) Captains, (9) Lieutenants and (63) Officers, who are divided over three shifts (days, evenings, and midnights) to provide real-time service year-round to the citizens of the Town. In being the first responder to most calls for service, members of the division are exposed to a host of scenarios over the course of their tour of duty. To assure a competent response, members of the Uniform Patrol Division are trained in various specialties to accomplish the mission of providing excellent service in the face of uncertainty.

UNIFORM PATROL STAFF

- Inspector (1)
- Captain (3)
- Lieutenant (9)
- Patrol Officers (66)



INSPECTOR MIKE ALBONETTI

Inspector Albonetti began his career in law enforcement with the Collierville Police Department in June 1985. He graduated from the Tennessee Law Enforcement Training Academy in November 1985 and assumed the job of patrolman. In 1990, he was promoted to the rank of Sergeant and assigned to the Traffic Unit. Five years later, he was promoted to the rank of Lieutenant, serving as Patrol Division Supervisor as well as taking command of the Traffic Unit. In 2008, he was promoted to the rank of Captain and became Commander of the Special Operation Division. He commanded the Uniform Patrol Division, Community Services Division and Support Services Division. During 2021 he was promoted to the rank of Inspector. Throughout his career Inspector Albonetti has received certifications in SWAT, DUI, Traffic, K-9, EVOC, Department Training Officer and Ethics Instructor.

UNIFORM PATROL



UNIFORM PATROL CAPTAINS



CAPTAIN MATT ANDERSON

Captain Matt Anderson joined the Collierville Police Department in February of 2020, achieving the rank of Captain in November of 2021. He is currently assigned to the Uniform Patrol Division as the Day Shift Commander. Previously, he worked a year at the Desoto County Sheriff's Department and then twenty-three years at the Southaven Police Department. During that time, Captain Anderson spent ten years on the SWAT team, seven years in the Criminal Investigations Division, six years as a Patrol Lieutenant, three years as a Patrol Captain, and three years as Deputy Chief. He has a Bachelor of Science in Criminal Justice and graduated from the FBI National Academy in 2010, Session 241.



CAPTAIN CHRIS ROSSIE

Prior to joining the Collierville Police Department as an officer in 2005, Captain Chris Rossie served as a Law Enforcement Explorer. Captain Rossie was promoted to the rank of Lieutenant in 2015, and served as the jail administrator and later a patrol shift supervisor. In the Uniform Patrol Division, he has served as the Crisis Negotiation Team Coordinator and the Field Training Coordinator. In 2021, he was promoted to the rank of Captain and currently serves as a Patrol Shift Commander on the midnight shift.



CAPTAIN SCOTT YOUNG

Captain Scott Young joined the Collierville Police Department in 1995. He has a Bachelor's degree in Criminology and Criminal Justice with a minor in History. He was promoted to the rank of Lieutenant in 2006, and has served as patrol shift supervisor, traffic commander, communications Lieutenant, CID Lieutenant, and community services Lieutenant. In 2021, he was promoted to the rank of Captain and currently serves as Uniform Patrol Evening Shift Commander.



CANINE UNIT (K9)

The K9 Unit is currently comprised of three highly trained canines who are paired with an assigned handler. Each team rides, trains, and lives together for the duration of their relationship. Currently, both active canines are highly trained in narcotics detection as well as apprehension, making them the perfect option in a myriad of situations. These canines have greatly enhanced the division's response to calls involving narcotics, violent encounters, and SWAT exercises.

CRIME SUPPRESSION UNIT (CSU)

Members of the Crime Suppression Unit tackle specialized enforcement in the areas of narcotics, vice and trending crimes that require special attention. Assigned members are often pulled for special assignments that require a focused attention outside of routine patrol duties. This includes plain clothes details for intelligence gathering as well as solutions to prevailing issues.

CRIME SCENE UNIT

Various members of the Uniform Patrol Division have received training in processing crime scenes. This enables an efficient, one-stop response to most crimes where evidence has potentially been left behind. Officers operating within this specialty have received training in the areas of photography, latent fingerprint development/lifting, sketching and detailed reporting of all findings on a crime scene. Officers can also assist members of the Criminal Investigation Division on large-scale calls.

CRISIS INTERVENTION TEAM (CIT)

The Crisis Intervention Team is comprised of officers who have volunteered to receive specialized training in mental illness. This training enables officers to better understand and assist those affected by mental illness, as well as other calls where an individual is experiencing a time of crisis or uncertainty. Calls usually deal with issues surrounding general or undiagnosed mental illness, issues with adherence to a medicine regiment, suicidal parties or simply by request. This world class program was designed in the Memphis area, and the well-known insignia worn by team members speaks volumes to citizens in the know.



CRISIS NEGOTIATION

Members chosen for training in crisis negotiation are chosen for their ability to communicate effectively, and the desire to do so under some of the most stressful situations encountered by law enforcement. Team members undergo specialized training in this discipline and are the first line of communication when the department is faced with a SWAT call, or any other situation where a dialogue is necessary for a peaceful resolution.

SPECIAL WEAPONS AND TACTICS (SWAT)

The Special Weapons and Tactics team members are specialists in their field who are trained to resolve high risk situations such as high-risk warrant service, hostage barricades and bomb threats. The team is also trained in dignitary protection. Aside from maintaining a high standard of physical fitness, operators have been trained in the use of special weapons, including explosive breaching. There are currently sixteen members attached to this effort.

STRATEGIC TRACKING & RECOVERY TEAM (STAR)

It is the mission of the department's STAR team to locate missing individuals affiliated with criminal activity, disorientation, runaway scenarios, escape and natural or man-made disasters. Specially trained personnel have access to a network of contacts and resources, tailored to respond to calls in the woodland regions of the Town.

UNMANNED AERIAL SYSTEMS UNIT (UAS)

In 2020, CPD took steps to create an Unmanned Aerial Systems unit to increase the efficiency and safety of operations for the department. The UAS will assist members of the department in locating missing or wanted parties, field reconnaissance, site security and crime scene investigation. The system can be deployed day or night to accomplish its missions. Members of this team have been trained and licensed in the operation of unmanned aerial systems.

TRAFFIC UNIT

In July of 2020, the Traffic Unit was moved from Uniform Patrol to the Community Services Division. The Traffic Unit is comprised of six officers, each touting specialized training, to investigate critical injury and fatal traffic crashes. The Traffic Unit processed many of all crashes that occurred in Collierville. The Board of Mayor and Aldermen approved a program change this year which added two police motorcycles to the department's fleet. Two officers graduated from a two-week police motorcycle training course at a nationally recognized standards training school. The Motorcycle Unit traffic crashes and enforces traffic laws in congested and high crash locations.



CRIMINAL INVESTIGATIONS DIVISION

The Criminal Investigation Division (CID) provides the Town of Collierville with multifunctional, professional, and skilled investigators who are available twenty-four hours a day, seven days a week. Detectives within the general assignment division not only handle all criminal investigations and interrogations, but also conduct employment background investigations for new employees. Other tasks which fall under the responsibility of the division include processing of all major crime scenes, and coordination of the Victim/Witness Assistance Program. Management and oversight of the department's property room is the responsibility of CID. Several detectives are trained as property room technicians and ensure all property and evidence is properly stored and inventoried. Regular inspections and audits of the property room are conducted to ensure compliance with all policies and procedures. The Special Enforcement Unit is also run out of CID. This unit focuses on combating organized crime, narcotics, and vice operations. The Criminal Investigation Division participates in one federal task force. A police officer from the division is assigned to the Memphis Field Office of the Drug Enforcement Agency where the officer serves as a federal task force officer. Participation in this task force allows the department to assist in the investigation of major drug cases which impact Collierville as well as the entire region. During the year 2023, detectives were assigned 1117 cases for investigation. In addition, 174 victim follow-up calls were made on cases that were not formally assigned. Detectives completed 21 employment background investigations for individuals attempting to gain employment within the department. Detectives provided child sexual abuse awareness training to all members of the department as part of annual in-service training.

CRIMINAL INVESTIGATION STAFF

- Inspector (1)
- Lieutenant (1)
- Detectives (9)
- Police Officers (3)
- Administrative Assistant (1)



INSPECTOR KENNETH ROWLETT

Inspector Kenneth Rowlett joined the Collierville Police Department as a Police Explorer in 1995. He was hired by the department as an Officer in 2003, promoted to the rank of Lieutenant in 2008, Captain in 2018 and Inspector in 2021. During his career, Inspector Rowlett has served as a Jailer, Patrol Officer, School Resource Officer, SWAT Team member and department Range Master. He served as a first line supervisor in both the Uniform Patrol and Community Services Division. Inspector Rowlett is currently assigned to the Criminal Investigation Division and serves as the SWAT Team Commander. He holds a Bachelor of Arts degree in criminology from Arkansas State University and is a graduate of the 281st session of the FBI National Academy.

CRIMINAL INVESTIGATIONS





BUREAU OF PROFESSIONAL STANDARDS



BUREAU OF PROFESSIONAL STANDARDS

The Bureau of Professional Standards oversees Departmental training, Accreditation, Special Projects, Internal Affairs Investigations and Court security. The Division's goal is to set and maintain the highest standards demanded by the profession with the goal of delivering quality service to the citizens of Collierville.

The Collierville Police Training Unit is dedicated to developing the skills, knowledge, and service delivery of sworn and civilian employees. The unit provides comprehensive training to ensure our citizens are provided quality, public safety services while being treated with professionalism, dignity, and respect. The Collierville Police Department Training Unit provides continuous training for all employees. The training includes but is not limited to firearms training, defensive tactics training, legal updates, along with a variety of training to address the ever-changing trends in Law Enforcement. The unit is responsible for ensuring all state training requirements are met.

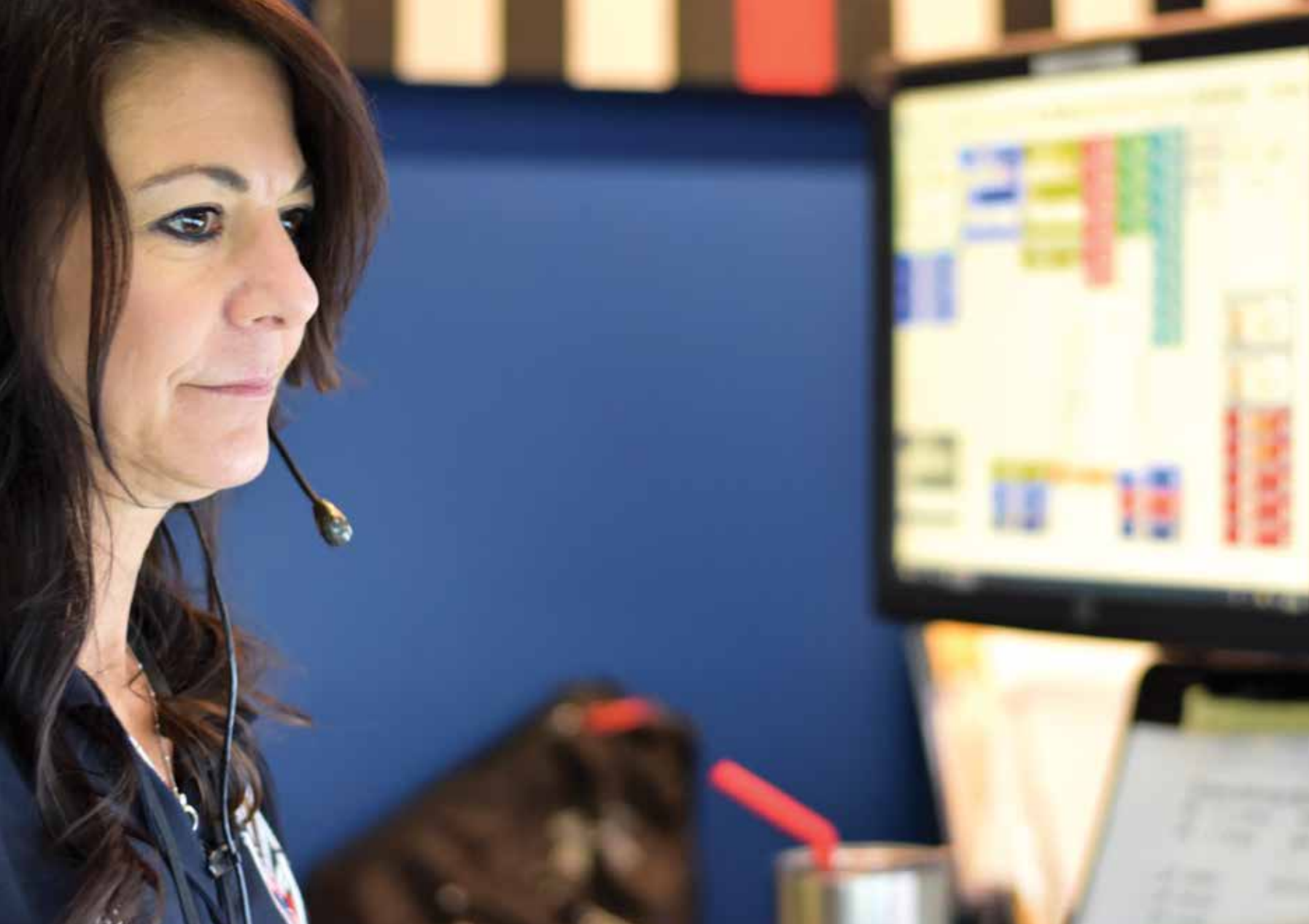
COMMUNITY SERVICES STAFF

- Inspector (1)
- Lieutenant (1)
- Accreditation Manager (1)



INSPECTOR BEN WARDLOW

Inspector Ben Wardlow has been with the department since 1997 and was promoted to the rank of Inspector in 2021. He holds a bachelor's degree in criminal justice from the University of Memphis. He is a graduate of the 260th session of the FBI National Academy and is also a graduate of the FBI Law Enforcement Executive Development School.



SUPPORT SERVICES DIVISION

The Collierville Police Department Community Services Division is comprised of the Communications Center and Jail. The Communications Center is responsible for dispatching all calls for service for both the Police and Fire Departments. The Jail is responsible for processing and housing all prisoners that are arrested by Collierville Police Officers.

SUPPORT SERVICES STAFF

- Inspector (1)
- Lieutenant (2)
- Dispatchers (17)
- Jailers (14)



INSPECTOR SEAN WILLIAMS

Inspector Sean Williams joined the Collierville Police Department in 1994. He has a Bachelor's degree in Emergency Services Management. He was promoted to the rank of Lieutenant in 2006 and served as a shift supervisor, SWAT Commander, and the department's Range Master. Williams was promoted to the rank of Captain in 2010 and Inspector in 2021. He served two years in the Community Services Division, seven years in the Uniform Patrol Division and currently is the commander of the Support Services Division.

SUPPORT SERVICES





SUPPORT SERVICES



COMMUNICATIONS CENTER

The Communications Center serves as the nerve center for all emergency services for the Town of Collierville with connections to other surrounding municipalities. The unit's focus is fielding both emergency and non-emergency calls for Collierville to process and direct valued resources. The Communications Center, also known as a PSAP (Public Service Answering Point), is manned by a staff of seventeen expertly trained and certified individuals who handle next generation 911 calls and texts for the Police Department, Fire Department, EMS, and Emergency Management. The Communications Center provides 6 consoles which afford access to the Police Department, Fire Department, Public Works, Parks and Recreation, Animal Control, Code Enforcement, and Emergency Management for the Town of Collierville. While managing Collierville emergency duties, the PSAP staff actively partners with the police and fire departments of Memphis, Shelby County, Germantown, Marshall County, Fayette County, Piperton, Bartlett, in addition to the Hospital Wing and the Tennessee Highway Patrol. Dispatchers can access the National Crime Information Center, Shelby County Jail Management System, and the Police Department Incident Reporting System to support accurate real-time information necessary for emergency responses. Dispatchers also encompass testing the warning sirens stationed town wide. The back-up Communications Center, located in a different location, offers duplicate capabilities as the primary center, which ensures uninterrupted coverage of communications. In 2023, the Communications Center answered 81,924 phone calls and generated 62,422 computer automated dispatch (CAD) entries. The current Communications Center was opened on August 20, 2003.

JAIL

The Collierville Police Department Jail is a maximum 72-hour holding facility, which is classified as a Type 2 facility through the Tennessee Corrections Institute. Inmates cannot be housed longer than 72 hours and inmates still in custody at this mark are transferred to an off-site jail managed by Shelby County where they are temporarily held for our agency. The full complement of the Jail staff is fourteen Jailers and one Police Lieutenant. The maximum inmate capacity is fifty-one inmates. Average daily incarceration is approximately nine inmates. We have three Jailers certified as Facility Training Officers who are responsible for training newly hired Jailers. Once a year, the Jail is inspected by the Tennessee Corrections Institute. This is a state-required inspection to ensure the facility meets all standards. The Jail operates 24/7 and is a crucial support element for the Uniform Patrol Division. Jailers' duties include everything from feeding the inmates to monitoring security cameras of the Police campus in the Jail Control Center. In 2023, the Jail processed a total of 2,818 prisoners, averaging 235 prisoners per month.



COMMUNITY SERVICES DIVISION

The Collierville Police Department's Community Services Division is a dynamic and dedicated unit that plays a vital role in fostering positive relationships between the police force and the community it serves. Comprised of several integral components, this division is committed to enhancing public safety, engagement, and collaboration.

COMMUNITY SERVICES STAFF

- Inspector (1)
- Lieutenant (1)
- Explorers (23)
- Reserve Officers (6)
- School Resource Officers (12)
- Citizen Volunteer Program (27)

COMMUNITY SERVICES




INSPECTOR DAVID TOWNSEND

Inspector David Townsend joined the Collierville Police Department in 1995. He served as a patrol officer for one year and then became a Traffic Officer in the Special Operations Division in 1996. During his three years in this division, he worked in accident reconstruction, DUI enforcement, and as a radar instructor. He was promoted to Lieutenant in 1999, and in the years since has worked in a wide variety of divisions within the department: Traffic Unit Commander; Field Commander; 911 Communications Center Manager; Training/ Public Relations; Criminal Investigations and Administrative Division. He studied Criminal Justice, Business Administration and Police Administration at the University of Memphis. He graduated from The Federal Bureau of Investigation's National Academy in 2012 and the FBI Law Enforcement Executive Development School in 2013.

EXPLORER SCOUTS

Our division proudly hosts Explorer Scouts, a youth program designed to introduce young individuals to the world of law enforcement. Through hands-on experiences, training, and mentorship, Explorer Scouts develop valuable skills and a deep understanding of the principles of community policing.

RESERVE POLICE OFFICERS

The division includes Reserve Police Officers who contribute their time and expertise on a voluntary basis. These officers, while not full-time, bring a wealth of experience and dedication to assist in various law enforcement activities, providing additional support to ensure the safety and well-being of our community.

SCHOOL RESOURCE OFFICERS

A School Resource Officer (SRO) serves as a law enforcement professional assigned to work within a school setting, playing a multifaceted role that extends beyond traditional law enforcement duties. The primary responsibility of an SRO is to ensure the safety and security of students, faculty, and staff within the school environment. This involves establishing a visible presence, monitoring school grounds, and responding promptly to any security concerns or incidents. Importantly, SROs aim to build positive relationships with students and staff, serving as approachable figures for both safety and mentorship. Beyond security, SROs are actively involved in promoting a positive school climate. They engage in educational initiatives, delivering presentations on topics like drug prevention, cyberbullying awareness, and overall safety. SROs also collaborate with school administrators to address potential issues before they escalate, emphasizing preventive measures and community building. While SROs are trained law enforcement officers, their approach within the school is often geared towards fostering a supportive and trusting relationship with students. This dual role aims to create a safe and conducive learning environment while instilling a sense of trust and cooperation between law enforcement and the school community.



CITIZEN VOLUNTEER PROGRAM

Community involvement is at the heart of our division's mission. The Citizen Volunteer Program offers opportunities for residents to actively participate in community policing efforts. Volunteers contribute their time and skills, playing a crucial role in various initiatives, events, and outreach programs that strengthen the bond between law enforcement and the community.

SCHOOL CROSSING GUARDS

A school crossing guard plays a crucial role in ensuring the safety of students as they navigate their way to and from school. Positioned at designated crosswalks near educational institutions, their primary responsibility is to assist children in safely crossing the street. School crossing guards are often present during peak times, such as when school starts and ends, to manage the flow of both pedestrian and vehicular traffic. In addition to their traffic management duties, crossing guards also serve as positive role models for students, fostering a sense of community and reinforcing the importance of road safety.

Through the collective efforts of Explorer Scouts, Reserve Police Officers, School Resource Officers, School Crossing Guards, and Citizen Volunteers, the Community Services Division strives to build a safer and more connected community. With a focus on engagement, education, and collaboration, the division exemplifies the department's commitment to fostering positive relationships and ensuring the well-being of all residents.





2023 STATISTICS



VIOLENT CRIME	2023	2022	2021	2020*	2019
Aggravated Assault	53	59	54	57*	85
Forcible Rape	1	7	4	11*	7
Murder	4	0	2	0*	3
Robbery	10	9	5	9*	21
PROPERTY CRIME					
Arson	1	1	2	0*	1
Auto Burglary	98	81	144	149*	176
Burglary	43	49	43	60*	48
Larceny (all including shoplifting)	553	459	546	583*	645
Motor Vehicle Theft	54	27	59	52*	29
Shoplifting	288	198	164	205*	234
TRAFFIC					
Accidents	1218	1,173	1,198	1,031*	1,316
Fatalities	0	0	1	3*	0
DUI	93	123	120	130*	77
OFFICER PER 1,000	2.1	2.5	2.06	2.08	2.11
Population Estimate	54,373	52,975	52,834	51,977*	51,739
Officers	114	112	109	109*	103
Offense Total	1,784	2,085	2,008	1,755*	1,914
Number Cleared	955	1,254	1,208	964*	949
Percent Cleared	53.53%	60.14%	60.16%	54.93%*	49.58%
Arrests Made	2,079	1,871	1,458	1,491*	1,528

*DURING THE YEAR 2020, STATISTICS WERE SIGNIFICANTLY IMPACTED BY COVID-19.

STATISTICS

2023 CRASH TYPE	
Property Damage	1,078
Personal Injury	140
Fatal	0
TOTAL	1,218

ADDITIONAL 2023 CRASH TYPE STATISTICS	
Critical	5
Alcohol Related	17
Private Property	349

2023 TOP CRASH LOCATIONS	
Hwy 385 @ Byhalia	51
Poplar @ Byhalia	49
Hwy 385 @ Houston Levee	45
Poplar @ Houston Levee	37
Poplar @ Market	31
Hwy 385 @ Hwy 72	26

2023 TOP INJURY CRASH LOCATIONS	
Houston Levee @ Hwy 385	11
Hwy 385 @ Byhalia	7
Poplar @ Bailey Station	6
Shelby @ Reynolds	6
Polar @ Byhalia	5
Shelby @ Houston Levee	4

2023 TRAFFIC CITATION STATISTICS	
Regular Citations	9,679
Courtesy Warnings	15,606
TOTAL	25,285

2023 DUI STATISTICS	
Day Shift	4
Evening Shift	44
Midnight Shift	44
TOTAL	93



PERSONNEL / INTERNAL INVESTIGATIONS

It is the policy of the Collierville Police Department to record and investigate fully, each verbal or written complaint or allegation of misconduct against members of the Department.

After an investigation is completed, it is assigned a disposition classification. Those disposition classifications are:

- Exonerated: The incident did occur, but the conduct or performance of the employee was found to be lawful and proper.
- Sustained: The allegation is supported by enough evidence to justify a conclusion that the alleged misconduct occurred.
- Not Sustained: There is insufficient evidence to either prove or disprove the allegation(s).
- Unfounded: The investigation revealed that the incident or allegation(s) did not occur.
- Exceptional: The investigation was discontinued because the employee left the department, there was a settlement of the allegation, or there is a legal bar to completing the investigation.

During the 2023 calendar year, the Collierville Police Department made 27,002+ stops or contacts with the public. From those contacts the Department received eighteen (18) complaints on its personnel. In each instance, investigations were conducted by supervisory staff.

Below are the statistical breakdowns of each complaint:

FINDINGS	
Exonerated	10
Sustained	4
Not Sustained	1
Unfounded	3
Exceptional	0

During the 2023 calendar year, the Collierville Police Department's Criminal Investigation Division conducted six (6) administrative internal affairs investigations.

Below are the statistical breakdowns of each complaint:

FINDINGS	
Founded	5
Unfounded	1



DEPARTMENTAL AWARDS



OFFICER OF THE YEAR

Officer Eric Stevens

LIFESAVING AWARD

Lt. Chris Roberts

PURPLE HEART

Officer Michael Magnuson

DISTINGUISHED SERVICE

Officer Len Landers

RESERVE OF THE YEAR

Officer Noel Fenderson

EXPLORER OF THE YEAR

Cameron Scott

CITIZEN VOLUNTEER OF THE YEAR

Michael Hefner

EMPLOYEE OF THE MONTH

JANUARY

Officer Ryan Dunlap

FEBRUARY

Officer William Skinner

MARCH

Officers Cheri Ware & Corey Smith

APRIL

Officer George Vance

MAY

Officer Eric Stevens

JUNE

N/A

JULY

Officer John Burke

AUGUST

Officer Eric Stevens

SEPTEMBER

Detective Gannon Hill

OCTOBER

Officer Daniel Jackson

NOVEMBER

Officer Aaron Faulkner

DECEMBER

Officer David Haley



RETIREMENTS



LIEUTENANT JAMES ANTHONY

Lieutenant James Anthony bids farewell to the Collierville Police Department after an illustrious career spanning an impressive 43 years of dedicated service. His retirement marks the culmination of a lifelong commitment to upholding the highest standards of law enforcement and community service. Throughout his tenure, Lt. Anthony has exemplified leadership, integrity, and unwavering dedication to the safety and well-being of the Collierville community. His wealth of experience and expertise has left an indelible mark on the department and inspired those who have had the privilege of working alongside him.

Lt. Anthony's retirement represents not just the conclusion of a remarkable career but also a transition into a well-earned chapter of reflection and appreciation for his enduring contributions to the Collierville Police Department and the community it serves.



OFFICER GARY HYLANDER

As Officer Gary Hylander retires from the Collierville Police Department after an exemplary 29-year career, his legacy of service and dedication stands as a testament to his commitment to public safety. Officer Hylander's impact has been felt across various realms of law enforcement. Even in retirement, Officer Hylander continues to demonstrate his commitment to the community by volunteering with the Department's Pipe and Drum Unit. This dedication reflects his enduring passion for serving and uplifting the law enforcement community.

The Collierville Police Department expresses deep gratitude for Officer Hylander's service and looks forward to his continued contributions in his new role. Best wishes to Officer Gary Hylander on his retirement and his ongoing commitment to making a positive impact within the department.



ADMINISTRATIVE SPECIALIST PAULA MCGRIFF

The Collierville Police Department bids a fond farewell to Administrative Specialist Paula McGriff, who has retired after an exceptional 16 years of dedicated service. Paula's tenure has been marked by her invaluable contributions to the administrative functions of the department, showcasing her commitment to organizational excellence and efficiency. Her meticulous attention to detail, unwavering professionalism, and friendly demeanor have made her an integral part of the department's daily operations. Her impact will undoubtedly be felt, and her hard work and dedication will be remembered with gratitude by colleagues and the community alike. Wishing Paula McGriff, a well-deserved and fulfilling retirement after her commendable service to the Collierville Police Department.



OFFICER LISA TEEL

Officer Lisa Teel bids farewell to the Collierville Police Department after an illustrious 30-year career, leaving behind a legacy of unwavering dedication and service to the community. Throughout her tenure, Officer Teel has exemplified the highest standards of professionalism, making significant contributions to the department, and ensuring the safety and well-being of the Collierville community. As Officer Lisa Teel embarks on a well-deserved retirement, the Collierville Police Department expresses gratitude

for her years of dedicated service and the positive impact she has had on the community. Wishing Officer Teel a fulfilling and joyous retirement as she begins a new chapter in her life.

It's fun & rewarding to be part of something truly great-let's enjoy the journey!

-Ben Livingston






CPD Headquarters (156 N Rowlett) and all Collierville Fire Stations are “Safe Havens” for mothers to bring their unwanted newborn babies.

See more info and other locations at:
www.secretsafepacetn.org

COLLIERVILLE POLICE DEPARTMENT HEADQUARTERS

 156 N. Rowlett, Collierville, TN 38017

 office: 901.457.2500 | dispatch: 901.853.3207
emergency: 911

 www.ColliervillePolice.org



Collierville Police accepts anonymous tips for on going criminal activity. To submit your anonymous, text CPDTIP and your message to 847411.

